

James Gillespie-Allan, Head of Patient Experience and Involvement, Kettering General Hospital.

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It's my health - Youth Voice



@KettGeneral | @YHWNorth1 | @James_allan_88 | @Esta86



Tanzi - Chair of Young Healthwatch Northamptonshire



A good working relationship across generations



The visit

- Young Healthwatch Northamptonshire completed two 15 Steps visits to Kettering General Hospital
- Three different areas were visited
- Final report produced by the young people
- Action plan implemented



Takeover Day 2018



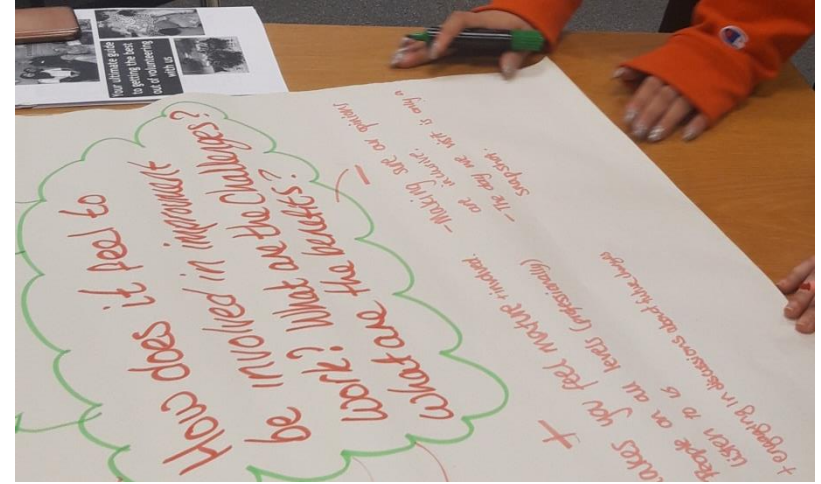
Christmas 2018

- Visited over 100 patients
- Delivered cards and gifts donated by local schools and businesses



Future plans

- Continue to work together on quality improvements for patients
- Revisit 15 steps in other areas of the hospital that young people may use
- YHW to help develop a complaints guide



Any Questions



Thank you

