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Hospital TV **LCHTV**

SHARING YOUR EXPERIENCES
OF LEEDS CHILDREN'S HOSPITAL

LCHTV

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Video Diary
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Why should this project win?

Innovative it is the 1st of its kind - 21st Century approach which can be replicated

A unique information source which is available to all, enables navigation through hospital services, departments and people – demystifies the hospital experience in a format that is now becoming familiar to Children and Young People (CYP)

Patient led - created and shaped by CYP who create the content that they know is useful for themselves and their peers. Remains current - constantly evolving to meet the needs of CYP and the wider community



Results

Users: Hits: 12k views in 10 months. Currently used by CYP in Leeds Teaching Hospitals Trust (LTHT) as well as with adults with learning disabilities; it is a visual tool, therefore accessible to the diverse group of CYP e.g. a film using sign language

Additional benefits: Therapeutic effects of sharing their experiences through film by creating a safe space for them to express their emotions.

Feedback: is monitored, timely and acted upon speedily. Any concerns about the CYP's safety including safeguarding is addressed using standard procedures. All feedback about any aspect of their care is considered and used to improve services.

CQC Report 2016: Commended as an 'area of outstanding practice' in LTHT



What is LCHTV? In the words of the children and young people



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The Future?

This is the **future** of information giving to ALL patients, not just children and young people

It is a **blueprint** for all other Children's Hospitals (and beyond)

Further potential to **collaborate** with other individual departments within the Region – e.g. DigiBete, Cystic Fibrosis, Cardiac services already on board

We have just received funding for a further 2 years

A true collaboration with families and young people - constantly evolving





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