



Community ideas into action
City and Hackney CCG Innovation Fund



City and Hackney
Clinical Commissioning Group

City and Hackney Innovation Fund

'Commissioning for Patient Experience'

Presented by: Catherine Macadam, CCG Chair for Patient and Public Involvement



CITY & HACKNEY CCG
INNOVATION FUND



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What the fund is about

- Aims to identify **community-based innovative ideas** that have the potential to deliver significant improvements in the health and wellbeing of City and Hackney residents.
- 140 applications submitted
- £800k invested in 27 projects testing out new ways of improving the health and wellbeing of local residents.
- A third round of the fund, which focuses on mainstreaming and scaling successful ideas, launched in November 2016.



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Why the Innovation Fund?



- **Different and new solutions** are needed
- Supporting **grass roots** organisations
- **Commissioning services in a different way**
- Creating services in **partnership with citizens and communities.**
- Focus on **wellbeing**
- Resulting in **involved, informed and confident patients.**

Themes of the fund



- The four themes of the fund were developed together with local patients and residents.
- Through these themes we wanted to fund and explore local projects delivering community based health and wellbeing services and information, resulting in **improved health, increased self-management and more effective use of services.**



The Process

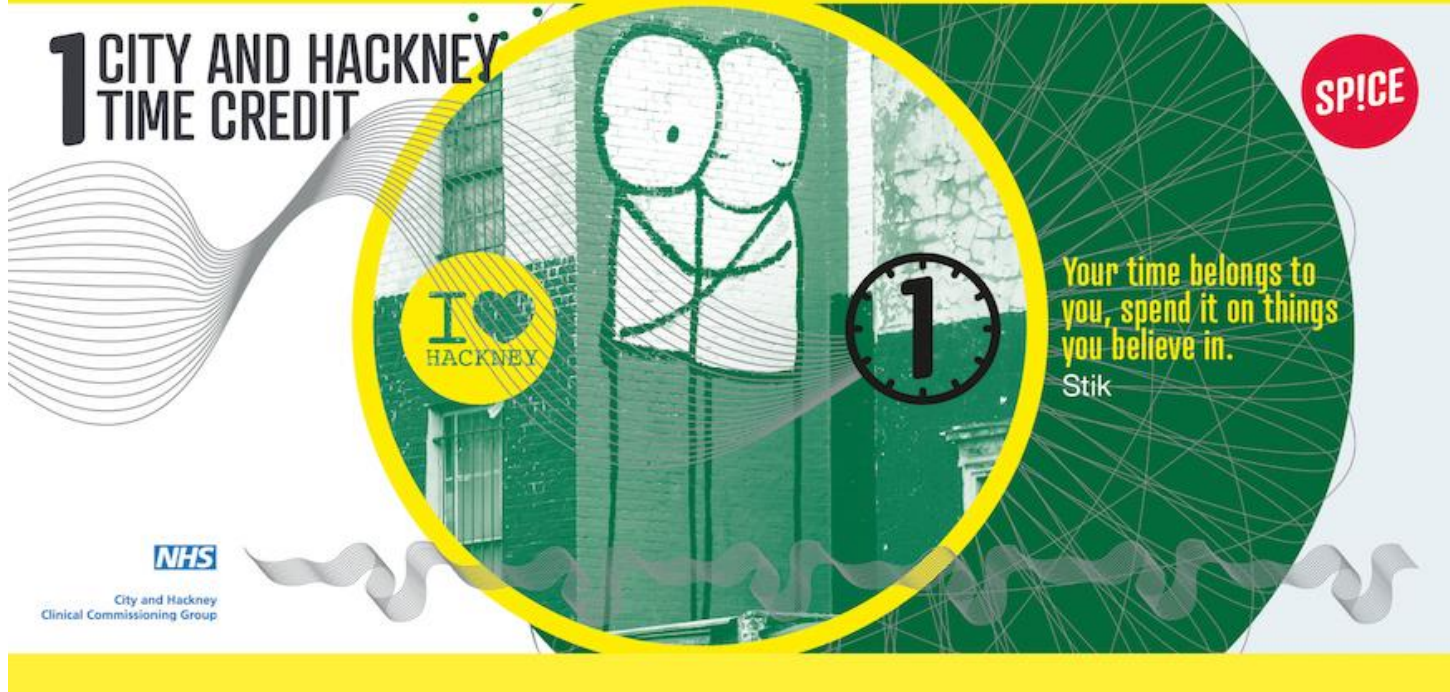
- In May 2014 we issued an open call for new innovations and ideas.
- Patients and local residents were part of the Innovation Fund from the very beginning including developing the framework, scoring applications, making decisions and evaluating the process.
- Rounds 1 and 2 were focused on testing out new ideas. Round 3 aims to upscale the successful projects and help them align with mainstream services.
- Wide range of organisations from local social enterprises to bigger and more established charities applied.

Successful projects

- Had a clear vision
- Put forward good proposals that were supported by feedback from users/clients.
- Were focused on addressing physical and mental health conditions in a patient centred way
- Built in peer support and mentoring, volunteering, time-banking, activity groups, digital software, and mobile applications
- Aimed to make services more accessible to traditionally disadvantaged groups



Case Study: Spice Time Credits



Case Study: Renaisi

Help parents with English as a second language to gain confidence and resilience to be able to navigate the health system with more autonomy.

“After attending the classes I can go to my hospital appointment by myself, without a relative or a friend” – Turkish mum of four children



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Learning from the fund



- Benefits of sharing ideas and partnership working
- Better understanding of the conditions and preferences of service users
- Seeing co-production as a key enabler for engaging service users
- Being open and flexible to changing various services where needed
- The relationship between innovation and evaluation can be complicated.
- Lots of unexpected benefits!



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Future of the fund

The Innovation Fund was set up to find new ways of meeting the health needs of people in City and Hackney. It worked.

Helping people look after themselves and find their way to the right service is a national challenge and we believe that service users, patient groups and community and voluntary sector have a critical role to play in tackling barriers to healthcare services.

We know that many of the solutions lie within the community rather than within mainstream health and social care organisations and that there are important lessons for mainstream health service providers to gain from these projects.

We believe that there is great potential in these projects working more closely with local health and social care services and are supporting building these partnerships through round three of the fund.



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Thank You

We are happy to answer questions and provide more information about the Innovation Fund.

You can contact City and Hackney CCG Patient and Public Involvement Team at CAHCCG.PPI@nhs.net / tel. 0203 816 3227

Information about the fund is also available on our website <http://www.cityandhackneyccg.nhs.uk/about-us/funding.htm>



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