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### Problem

#### Patients are waiting longer than ever to access specialist services



### What is the solution?

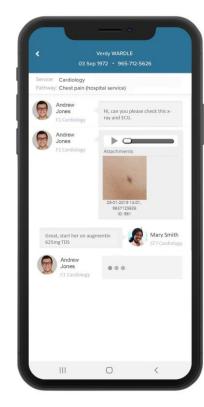
Cinapsis SmartReferrals gives doctors and nurses in the community the support of hospital specialists at their fingertips

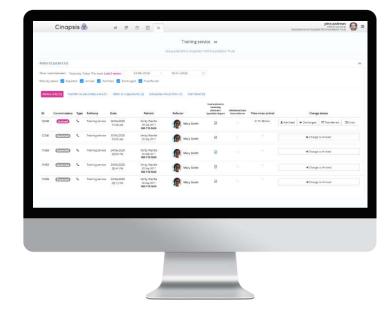
**Our Mission:** connecting care for smarter referrals.



#### How Cinapsis is used



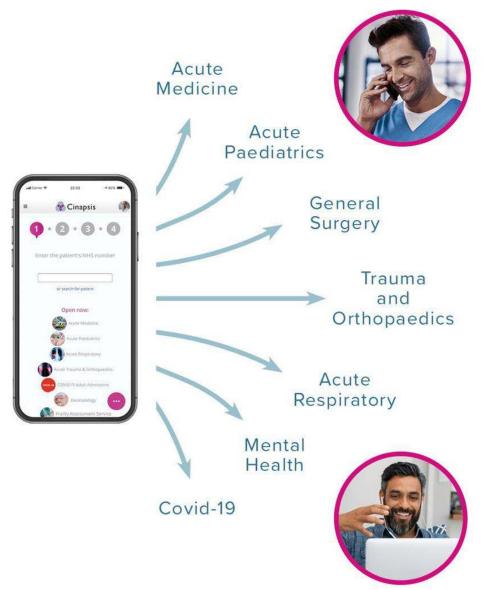




# Communicating with all teams through the Cinapsis app

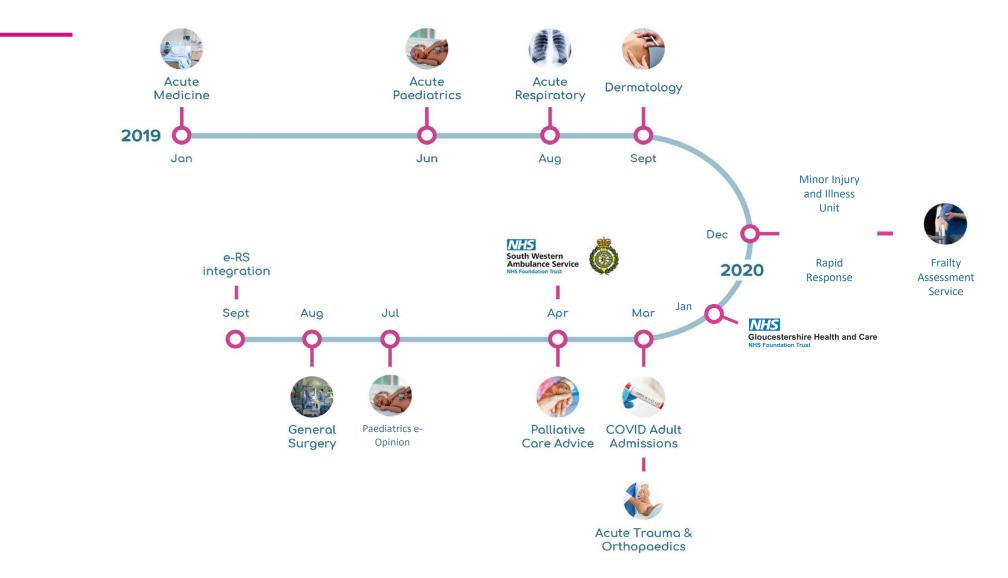
Cinapsis is very intuitive and easy to use

> Dr Chin Whybrew GP Stoke Road Surgery

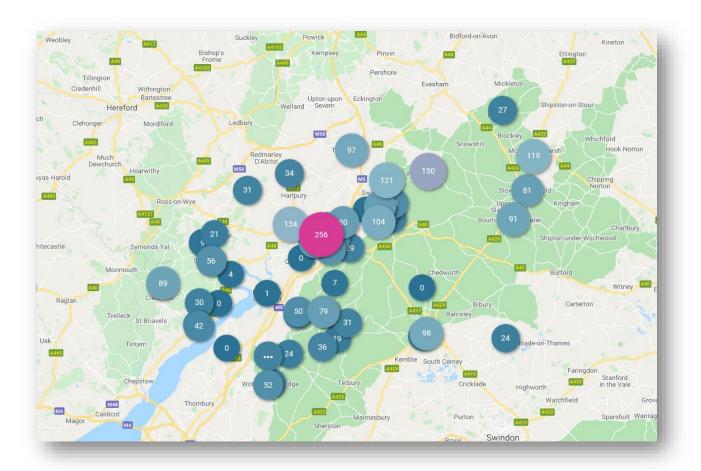




#### Implementation in One Gloucestershire ICS



## Our partnership with Gloucestershire ICS









**Clinical Commissioning Group** 

#### Case Study 1: Avoiding A&E attendance

Patient with lung cancer presented to her GP short of breath. A pulmonary embolism is suspected. Prior to Cinapsis, the patient would have been sent to A&E.

Using Cinapsis, the GP connected directly to an Acute Medical Consultant. He advised prescribing anticoagulant immediately and sending the patient home.

A CT scan and an Ambulatory Care Unit appointment were organized for the following day.



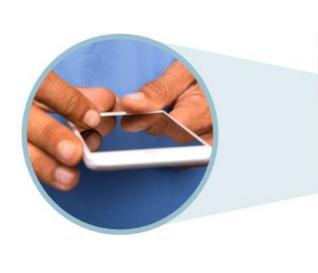
#### Case Study 2: Management in the Community

Patient with Alopecia totalis presented to his GP in distress. GP sent images to a consultant

Cinapsis

Terrere: Acute Medicine Federate: VTE including DA Office Participation Acute Medical Consultant advised to start immediately on oral steroids.

Prior to Cinapsis, the patient would have had to wait up to two months for an initial clinic assessment with a consultant.





#### Impact of Cinapsis on Dermatology

# 15% routine referrals

Patients triaged to the right outpatient clinic first time, removing unnecessary follow-ups

#### 15% 2-week wait referrals

2-week wait appointments reserved for the patients who need them

70% treated in primary care following advice

Two thirds fewer face-to-face outpatient appointments by managing most patients in the community

Referrals from primary care

#### Impact of Cinapsis on Acute and **Emergency Care**

#### Acute and Emergency Care

Improved flow through Acute Services

Referrals from primary care and ambulance services

83%

17% of potients seen in ASE

53%

specialist clinics or units

30% or pootients thomas of the start of the

of Potients seen in

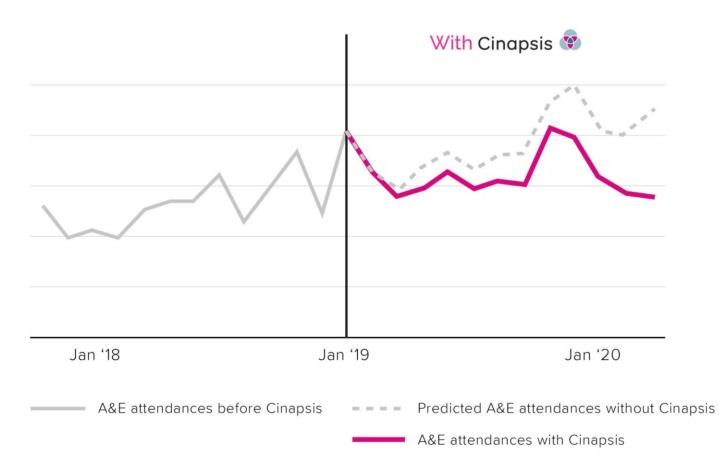
of patients bypass A&E to receive care in the community or a planned clinic

#### Primary Care and Community Services

More patients managed in **Primary and Community Services** 

# By switching to Cinapsis SmartReferrals, Trusts have transformed the way they work

Analysis performed by One Gloucestershire ICS



83% of patients bypass A&E to receive care in the community (30%) or a same-day emergency care unit or clinic (53%).

#### Impact of Cinapsis during Covid-19

63%

Referred into the appropriate assessment unit or clinic

### 37%

Managed at home or in the community



