Problem

Patients are waiting longer than ever to access specialist services
What is the solution?

Cinapsis SmartReferrals gives doctors and nurses in the community the support of hospital specialists at their fingertips.

Our Mission: connecting care for smarter referrals.
How Cinapsis is used
Communicating with all teams through the Cinapsis app

“Cinapsis is very intuitive and easy to use”

Dr Chin Whybrew
GP Stoke Road Surgery
Implementation in One Gloucestershire ICS
Our partnership with Gloucestershire ICS

- **2019 January Live**
- **10k Patients managed**
- **1.1k Current Users**
- **74 Live GP practices**
Case Study 1: Avoiding A&E attendance

Patient with lung cancer presented to her GP short of breath. A pulmonary embolism is suspected.

Prior to Cinapsis, the patient would have been sent to A&E.

Using Cinapsis, the GP connected directly to an Acute Medical Consultant.

He advised prescribing anticoagulant immediately and sending the patient home.

A CT scan and an Ambulatory Care Unit appointment were organized for the following day.
Case Study 2: Management in the Community

Patient with Alopecia totalis presented to his GP in distress.

GP sent images to a consultant

Consultant advised to start immediately on oral steroids.

Prior to Cinapsis, the patient would have had to wait up to two months for an initial clinic assessment with a consultant.
Impact of Cinapsis on Dermatology

15% routine referrals
Patients triaged to the right outpatient clinic first time, removing unnecessary follow-ups

15% 2-week wait referrals
2-week wait appointments reserved for the patients who need them

70% treated in primary care following advice
Two thirds fewer face-to-face outpatient appointments by managing most patients in the community

Referrals from primary care
Impact of Cinapsis on Acute and Emergency Care

Referrals from primary care and ambulance services

17% of patients seen in A&E

53% of patients seen in specialist clinics or units

30% of patients managed outside of hospital

83% of patients bypass A&E to receive care in the community or a planned clinic

Primary Care and Community Services
More patients managed in Primary and Community Services
By switching to Cinapsis SmartReferrals, Trusts have transformed the way they work.

83% of patients bypass A&E to receive care in the community (30%) or a same-day emergency care unit or clinic (53%).
Impact of Cinapsis during Covid-19

- 63% Referred into the appropriate assessment unit or clinic
- 37% Managed at home or in the community