



VIRTUAL FRACTURE CLINIC

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Mid Cheshire Hospitals 
NHS Foundation Trust

Why change?

- Improve patient experience
- Deliver consultant care
- Efficiency across patient journey
- Manage according to best evidence

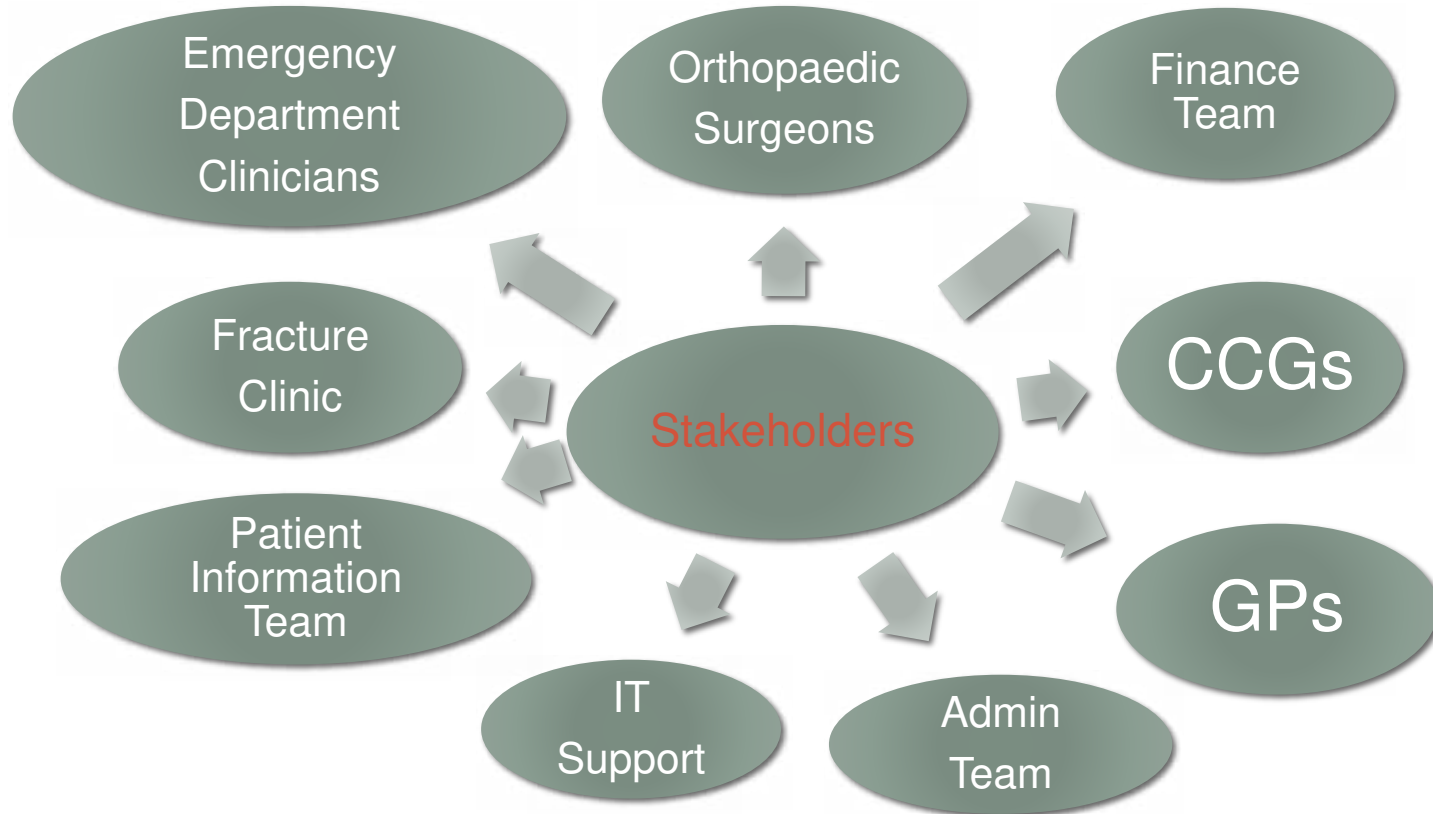


How we changed?

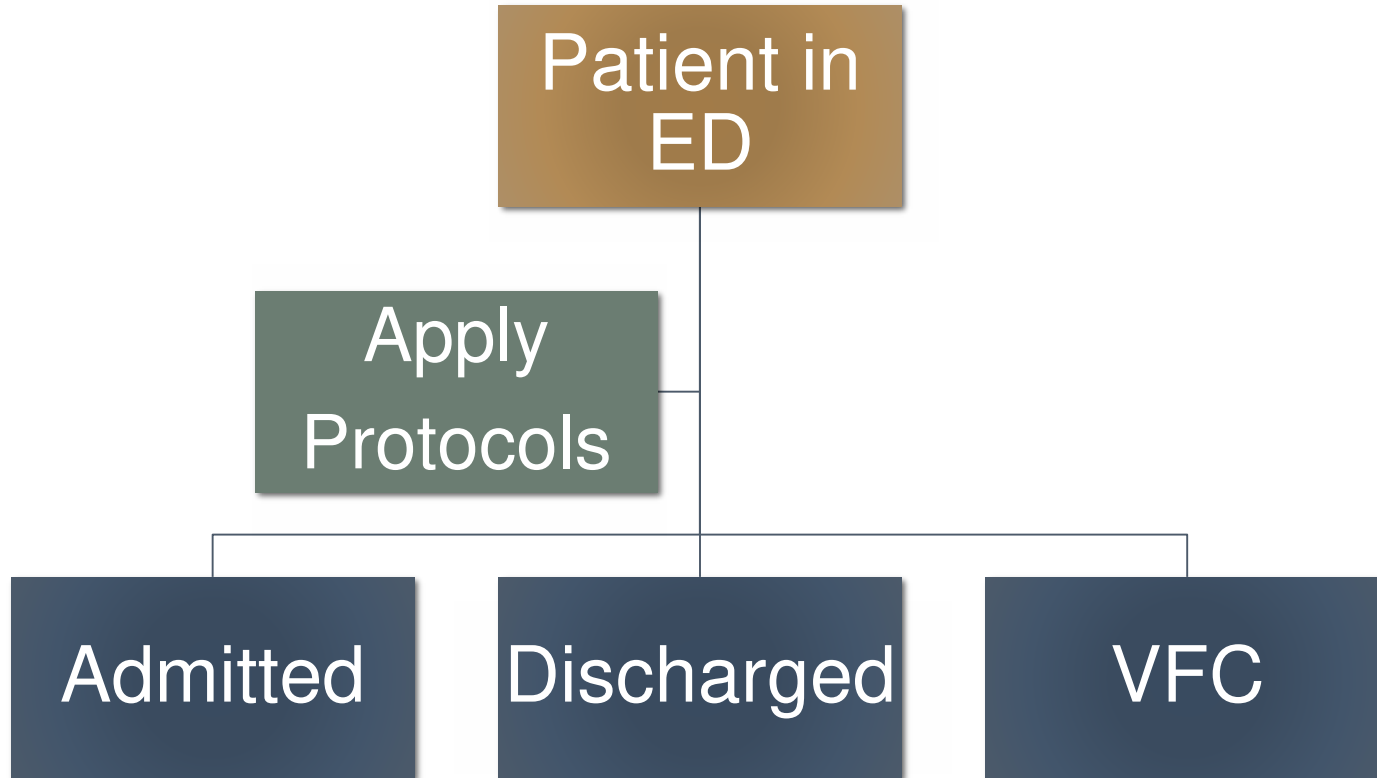
- Developed ED protocols
- Business case
- Staff training
- Robust Governance
- Patient info resources
- IT Software



Who was involved?



Virtual fracture clinic – How it works



Virtual Fracture Clinic

- Weekday clinic
- Review notes & X-rays
- Diagnosis & Outcome
- Consultant led
- Patient phone call & plan
- GP letter



Our experience – The first 1000 patients

- 42% discharged from VFC
- 16% directed to specialist
- 3% reviewed virtually
- DNA rate ↓ 2% from 5%
- <72 hr. review ↑ 87% from 11%

Survey 46 patients

- 80% rated overall experience > 8/10
- 94% would recommend service



The Virtual Effect



MCHT
Obstetricians &
Gynaecologists

MCHT Virtual
Respiratory Nodule
Clinics



EAR NOSE & THROAT
MCHT

