



Partnership Engagement Network

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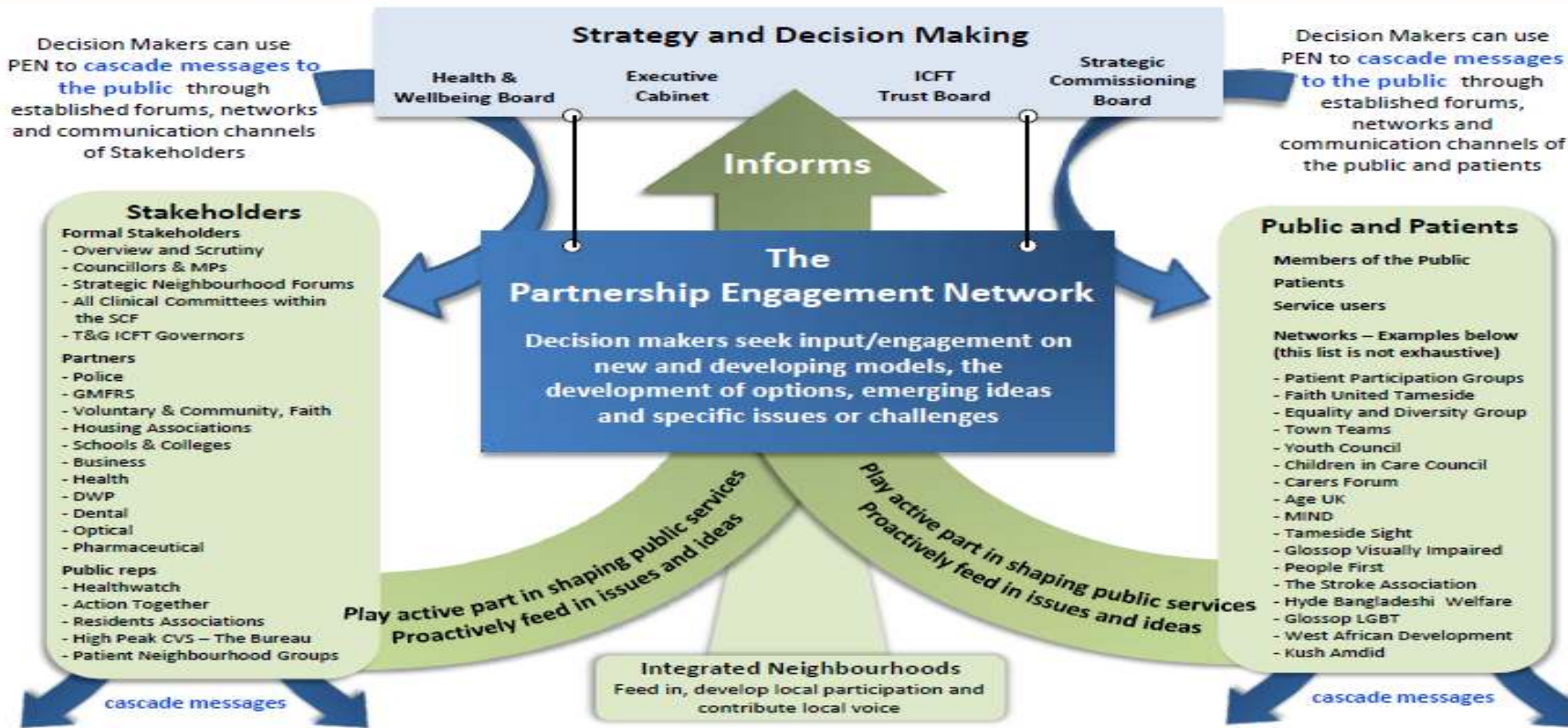
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- Established in 2017 by the Tameside and Glossop Strategic Commission (Tameside Council, and Tameside and Glossop Clinical Commissioning Group) and the Tameside and Glossop Integrated Care NHS Foundation Trust.
- We believe that the strongest public services come from bringing together the views of those who benefit from the services and those who deliver them.
- Primary vehicle of strategic engagement with:
 - Members of the public
 - Patients
 - VSCFE sector
 - Stakeholders
 - Partner organisations
- By putting people at the heart of the decision-making process, we have created a sense of collective ownership of the issues faced by our communities and how we address them.





PEN Forum

When: Three times a year

Who: A limited number of representatives from stakeholders (multi-agency) plus representatives of organisations or groups that represent the public and patients.

Purpose: To undertake more detailed discussion around 'place shaping' and to explore key issues in greater depth. Participants would have subject specialism and capacity to provide advice on key issues.

The forum will review forward plan of engagement and consultation activity, review the outputs from previous work and ensure the feedback loop is closed.

PEN Conference

When: Three times a year

Who: Up to one hundred and forty representatives from stakeholders (multi-agency) plus representatives of organisations or groups that represent the public.

Purpose: To share best practice and learning, and to build relationships across the multi-agency partnership.

Half day facilitated workshop, content will be a combination of public service led presentations seeking input on specific issues, along with some structured discussions around specific issues/challenges.

PEN Family

When: Ongoing

Who: A growing database of people who are interested in, and want to take part in, engagement and consultation work in Tameside and Glossop

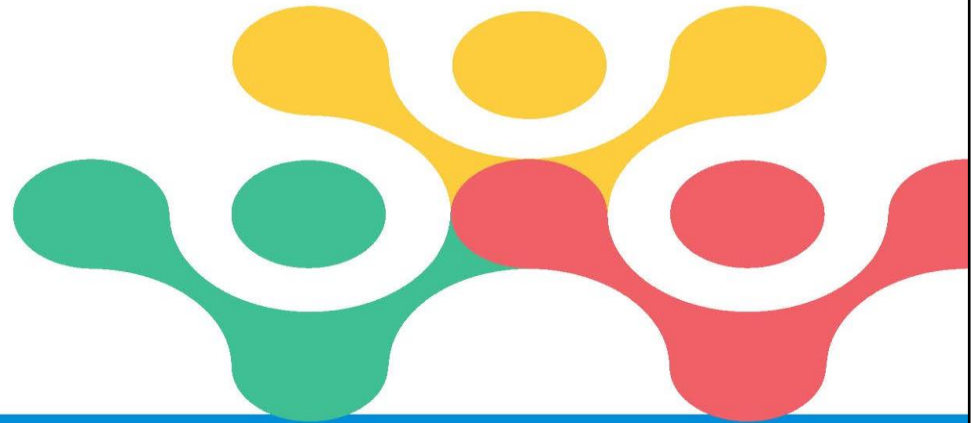
Purpose: Opportunity to reach out to a much wider variety of people than would traditionally engage. A resource to call on people to be directly involved in the development of new models and options through ad hoc and targeted workshop activity. A network to share key messages and sign-post to engagement activity outside of the Conference and Forum meetings.

Public and Patients

For Public and Patients the Partnership Engagement Network is a space where they have genuine influence and can forge connections that enable them to progress their own agendas.

PEN provides the opportunity for collaboration around key, public service wide issues, that might result in specific partnerships working on areas of further integration.

Engagement Strategy for Tameside and Glossop



Tameside & Glossop
Partnership Engagement
Network (PEN)


Tameside and Glossop
Clinical Commissioning Group

 **Tameside**
Metropolitan Borough


Tameside and Glossop
Integrated Care
NHS Foundation Trust

 **Tameside**
Metropolitan Borough


Tameside and Glossop
Integrated Care
NHS Foundation Trust


Tameside and Glossop
Clinical Commissioning Group



Engagement Strategy and Principles Co-Designed with PEN members:

Be Inclusive

Be Effective

Be Transparent

Be Genuine

**Be
Respectful**

**Strengthen
Relationships**

**Provide
Feedback**

**Evaluate and
Learn**



Left to right: Non-Exec Director on Tameside & Glossop ICFT Board, Patient & Participation Lay Member of CCG, Vice Chair of CCG, Executive Leader of Tameside Council, Chair of Tameside & Glossop ICFT, Governing Body GP Member and Chief Accountable Officer / Chief Executive of Strategic Commission.
 Roles accurate at time photograph was taken.



- **Eight PEN Conferences held, with over 570 in attendance.**
- **Supported engagement and consultation work for 125 projects at the local (Tameside and Glossop), regional (Greater Manchester) and national level.**
- **90% of participants rate PEN as “Good” or “Very Good”**
- **Contact database of almost 400 representatives including the LGBT Foundation, Dipak Dristi, the Stroke Association and Pennine Mencap, Tameside Youth Council and Age UK.**
- **Green Star rating (with a score of 15/15) for Patient & Community Engagement in the 2018-19 CCG Improvement and Assessment Framework (IAF) - one of only 13 out of 195 CCGs to reach this level of attainment.**
- **Four virtual Partnership Engagement Network Conferences and one virtual Young Person’s Conference to maintain engagement and consultation during the coronavirus pandemic.**

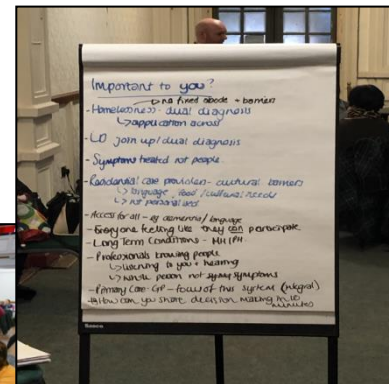


- Shared experiences of mental health care led to £1m of new investment for the co-production of a “101 Days for Mental Health” model.
- Input on first-ever joint Budget Conversation for Tameside and Glossop Strategic Commission.
- Essential feedback mechanism for a number of new initiatives:
 - Redeveloped Intermediate Care service models.
 - Age-Friendly Strategy development.
 - Homelessness Strategy.





“It appears to be a good collaboration between agencies with genuine patient engagement. If this models maintains its energy it will be a sound resource for the public to influence service delivery and improvements”



“Encouraging and inspiring to see so many people so passionate about such important and potentially life changing topics”

“This was my first attendance & I thought that this was a fabulous event bringing people together & listening to different points of view/opinions. Thoroughly enjoyed the whole event, thank you”



Next Steps

- Using PEN to consult and engage on local response to impact of coronavirus pandemic.
- Building on successes of virtual engagement conferences and young people's conference.
- Designing and delivering training and development opportunities for conference participants.