

DIGNITY IN DYING

Rev. Philip Wright

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WHERE WE ARE



OUR HOSPITALS



OUR PEOPLE



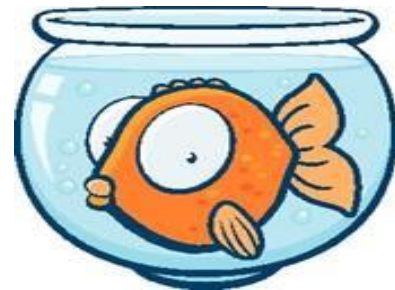
6,500 staff



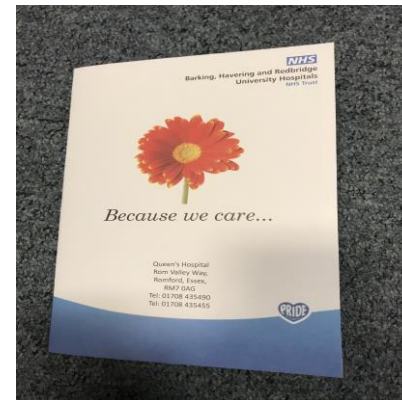
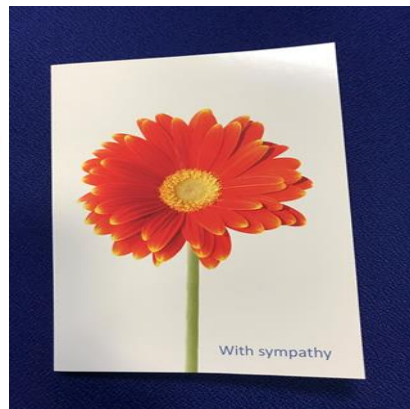
750,000 people



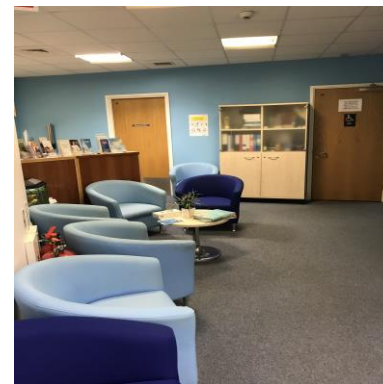
WHY WE CHANGED



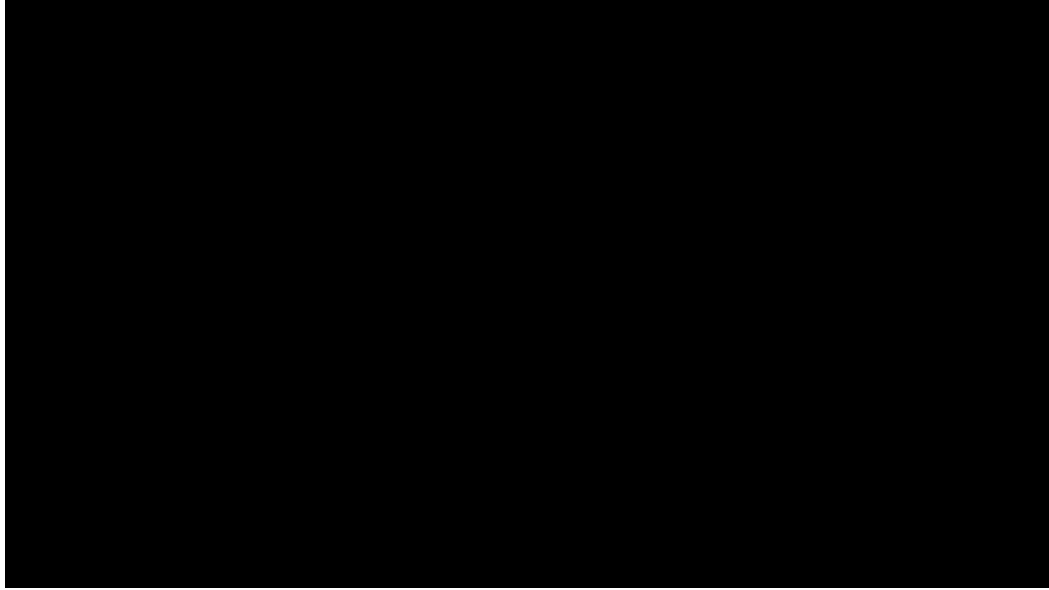
WHAT WE DID...



THE DAISY CENTRE







FEEDBACK

“The support we received from the Bereavement support unit at Queen’s Hospital was excellent. At a difficult time and just before Christmas, an appointment was automatically made for us at the registrar, which meant my mother’s death could be registered before the Christmas break” - **Service User**

“Our staff so much prefer the new access via the Daisy Centre which is so much more streamlined. This system is so much better than the previous arrangements. As you can appreciate we deal with countless other hospitals in London and Essex and the service that you provide exceeds any other bereavement offices” - **Funeral Director**

“The area where families wait to be seen is a quiet area away from the bustle of the rest of the hospital. There is plenty of comfortak  and families often look at the leaflets supplied while they are waiting. Overall t here is calm and relaxing with plenty of space for people to wait” - **Local Authority registrar**



THANK YOU FOR LISTENING



ANY QUESTIONS?

