

Jacqui Howells –Learning Disability Liaison Nurse.

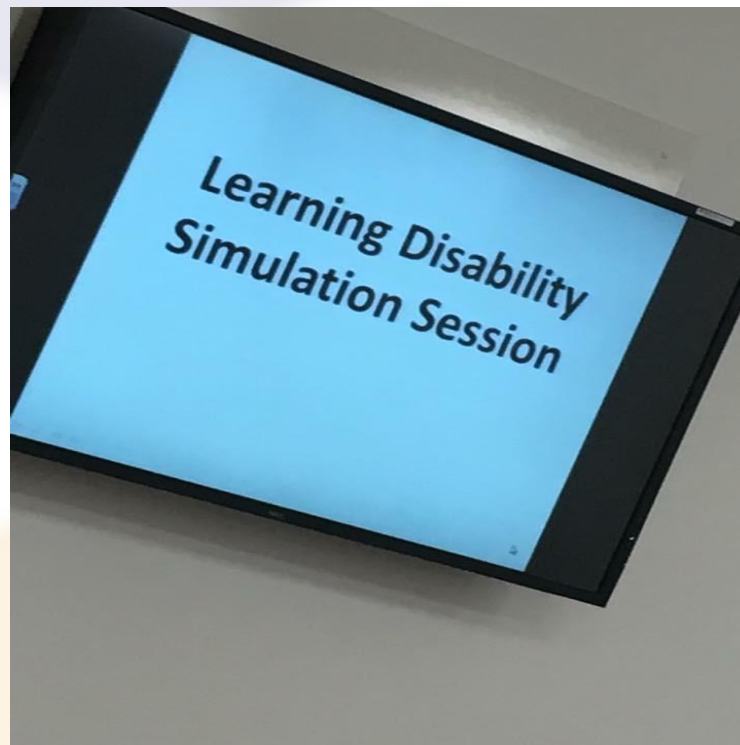
Dudley Group NHS Foundation Trust.

Staff Engagement/Improving Staff Experience.

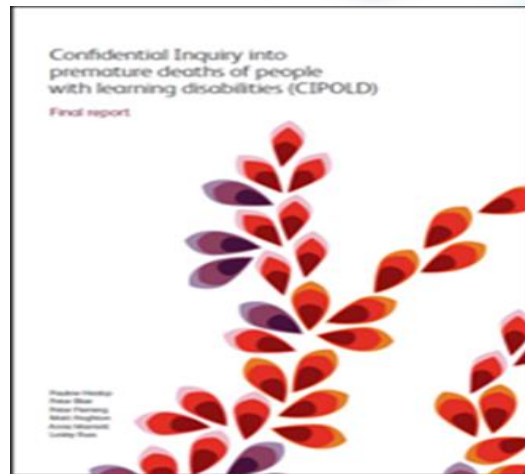
Improving Patient Experience for People with a Learning Disability.



Improving patient experience for people with a learning disability



Why ?





- Gap in student Nurse education
- Poor experience patient experience

Need for change









Play video



The Quest.mp4

The Quest



‘The Learning Disability Pathway was incredibly stimulating and educational. The pathway has shown me areas in my practice that can be greatly improved to ensure that I provide person centred care for all patients. Jackie has highlighted resources within the hospital that can help improve the experience that people with a learning disability have. One important thing I have taken away with me is the idea of what 'reasonable adjustments' can I make in my practice to ensure that care is equal to all patients.’



A diagram consisting of five interconnected hexagons. From left to right: a green hexagon labeled 'Co - production', an orange hexagon labeled 'Experts in the field of learning disabilities', a blue hexagon labeled 'SIM', an orange hexagon labeled 'Experts by experience', and a purple hexagon labeled 'Learning disability awareness'. The hexagons are arranged in a chain, with the orange hexagons overlapping the green and blue ones, and the blue hexagon overlapping the purple one.

**Co -
production**

**Experts in the
field of
learning
disabilities**

SIM

**Experts by
experience**

**Learning
disability
awareness**





- Improved experience
- Hand in hand with patients
- Far reaching impact





- **Promoted improved standards**
- **Learning disability Strategy**
- **Positive influence**



