

STAFF ENGAGEMENT & IMPROVING STAFF EXPERIENCE

IQP – A firm foundation for an Accreditation Scheme

MFT Quality Improvement Team

Debra Armstrong, Deputy Director of Nursing (Quality)

Melanie Maclean Improving Quality Lead



#MFT_QIT





Trust investment in Improving Quality Programme





The image features two interlocking gears. The upper gear is yellow and has the word "workplace" written in a bold, black, sans-serif font along its inner curve. The lower gear is light gray and has the word "culture" written in the same bold, black, sans-serif font along its inner curve. The gears are set against a dark gray background.

workplace

culture

Learning Evolution

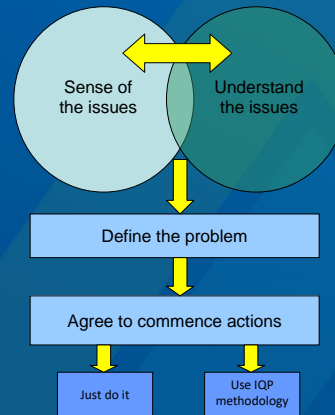




IMPROVING QUALITY PROGRAME



IQP in Practice



What are we trying to accomplish?

How will we know that a change is an improvement?

What change can we make that will result in improvement?



“patients have greatly benefited from IQP improvements and this is evidenced in our data”

I love IQP because.....

“ IQP methodology has equipped me to become a strong confident leader”

“ Patient feedback helps me respond as a ward manager to the needs of the women in an evidence based way”









Accreditation
CERTIFICATE OF ACHIEVEMENT

This certificate is awarded by Manchester University Hospitals NHS Foundation Trust in recognition of that:

Has been accredited:

GOLD STANDARD

for achieving excellent quality in relation to:

- Leadership and culture of continuous improvement
- Communication about and with patients and staff
- Record keeping
- Environment of care
- Care processes

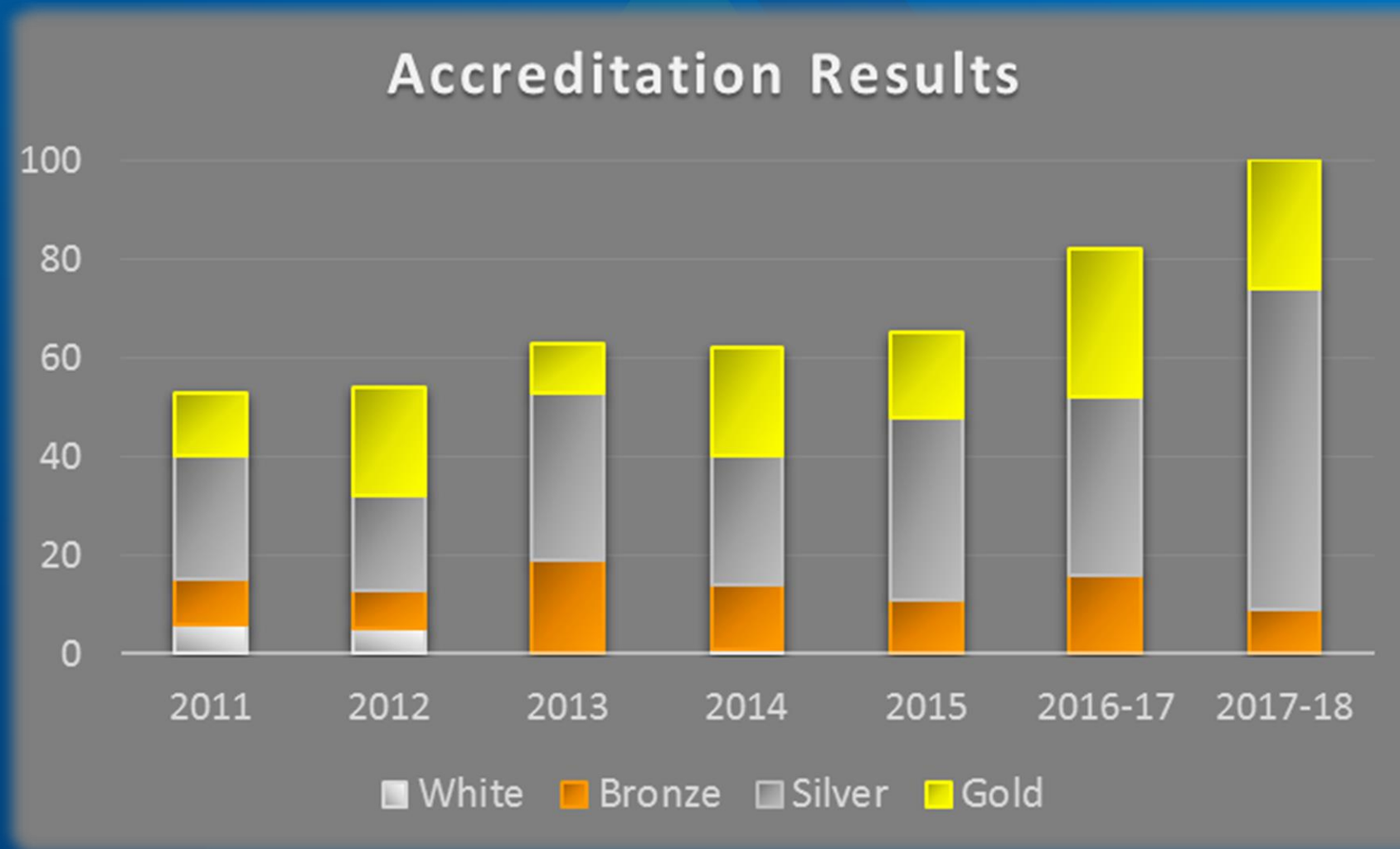


Professor Cheryl Lenneny
CHIEF NURSE

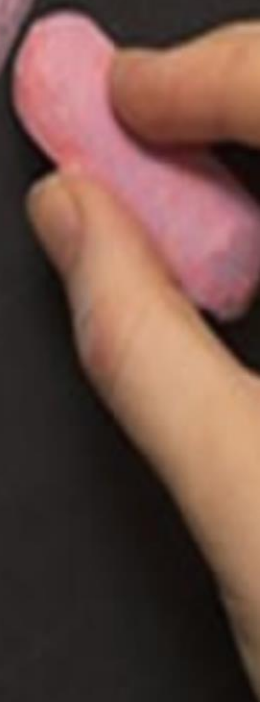




Impact & Results



Next Steps



Any Questions

