

Staff Engagement/Improving Staff Experience

‘Butterfly Cornwall’

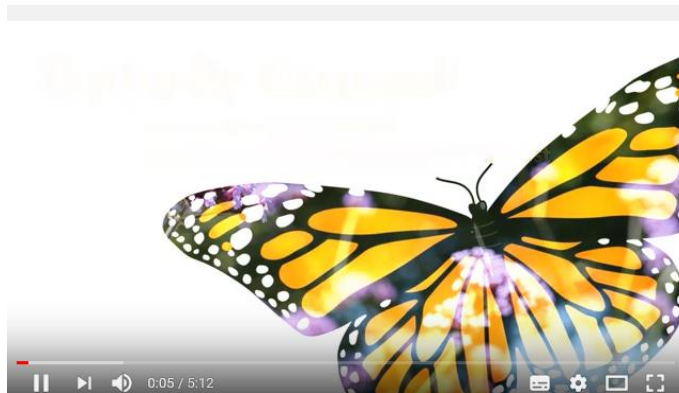


A scheme to enhance end of life care for patients and their loved ones

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 [@rchtpallandeol](https://twitter.com/rchtpallandeol)



<https://www.youtube.com/watch?v=cX0oOMprucc&feature=youtu.be>





What is it?

An approach to delivering **personalised, compassionate care in the acute setting.**



Goal to improve end of life care by:

- ◆ Supporting staff confidence, knowledge and skills
- ◆ Encourage effective communication between staff, patients and carers
- ◆ Improve symptom control knowledge



Goal to improve end of life care by increasing staff confidence

- ◆ 50% staff trained before roll-out on ward
- ◆ Short ward based sessions on anticipatory prescribing, completion of end of life documentation, how to use the scheme.
- ◆ Staff are awarded badges and certificates on the completion of training.
- ◆ Inclusive to all staff.



Goal to improve end of life care by increasing staff confidence

Communication

- ◆ Butterfly magnets on whiteboards/side room doors
- ◆ Dignity clips for curtains
- ◆ Letter to relatives explaining the scheme
- ◆ Identify what's important to the patient
- ◆ Looking after relatives/carers. What do they need?





Documentation

- ◆ Encourages completion of end of life care plan through ward based teaching
- ◆ TEP/DNAR

Training

- ◆ Short ward based sessions that address core issues
- ◆ Extended training sessions offered via training needs analysis



- ◆ Improving environments for patients approaching end of life
- ◆ Guest beds for each ward
- ◆ CD players for each room
- ◆ Crochet and fleece blankets



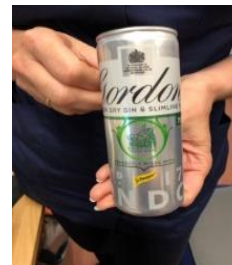




'Rainbow Days'


adding colour to someone's day

- ◆ Giving staff permission to break the rules
- ◆ What's important to the patient, how can we achieve it ?
- ◆ Readily accessible money provided by Trusts Charity






What do our staff say about 'Butterfly Cornwall'?



'Very honoured that I helped a patient + family with last wishes'

'Makes us more approachable to patients/family and confident in talking about their wishes'



'They felt that the Butterfly Scheme gave them and the staff caring for them a clear picture of the goals of their care, in comfort, pain free'

‘The Butterflies have raised awareness and encouraged questions to be asked. The training has informed staff of what the Palliative Team can do’

‘ It has broken down ‘taboo’ subject and given the confidence to speak more freely and confidently’

‘ I feel we have always provided excellent EOL care, the project has forged close links with the Palliative Care Team’



Thanks for listening

