

Patient Experience Network National Awards 2017

Support for Caregivers Bereavement Bags

Presented by Senior Sister Ali Griffiths









The Next Steps ...



The concept was discussed and the **Innovations Team** developed a

prototype





 An application was made to the Charitable Funds Committee who agreed to fully supported the concept of the bereavement bags







Presentation to the Trust Board



With Ali's permission, we filmed her telling her poignant and moving story about bereavement at our public Board meeting today. She spoke not as one of our fab senior nurses, but as a daughter who had lost her mum. Out of Ali's experience, something good is happening in our hospital, and we hope in time, at other hospitals too. It's the seemingly small things that matter so much



https://www.youtube.com/
watch?v=khNrCGjkHQw



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Plymouth Hospitals NHS Trust

"This makes me so proud to be a nurse. I trained at Freedom Fields and Derriford and am still nursing 30 yrs on. Am now at The Royal Marsden, I would be really interested to talk to you about this Ali Griffiths if someone could pass this on!"

"Wish she had been around then. The 'plastic bag' held my partners comb, pyjamas, a piece of paper with telephone no's on (no mobiles in 1990) toiletries and 1 slipper they had lost the other one!!!"

"What a great thing to come out of your sad experience. This will certainly change how I present belongings to bereaved people from now on."

"It's a wonderful idea for all of us that have been through a bereavement especially losing a loved one in an hospital environment perhaps they can also do one similar for babies and children you are a very special lady much love xxx"

"A beautiful idea"

"As a retired nurse and been a bereaved relative I've had the issue of handing over plastic bags and receiving them and its not pleasant. So your idea would be much welcomed".



Leading with excellence, caring with compassion



From Idea to Reality

 Stock levels were agreed for wards and bereavement office

Order placed with the supplier for the new bags

 Met with Senior Sisters to finalise how the bags will be used





A Lasting Legacy to My Mum





Questions





