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The Butterfly Scheme` Liz Thomas Lead Practitioner End of Life Care @rchtpallandeol

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What is it ?

An approach to delivering personalised, compassionate care in the acute setting

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Goal to improve end of life care by: Supporting staff, confidence knowledge and skills Enabling conversations Improve symptom control knowledge

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Goal : to improve end of life care by increasing staff confidence

- Test of change on one ward over a month
- 50% staff trained before use
- Short ward based sessions on anticipatory prescribing, completion of end of life documentation, how to use the scheme

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Goal to improve end of life care by increasing staff confidence :

Communication

- Butterfly magnets on whiteboards/side room doors
- Dignity Clips for curtains
- Letter to relatives
- Identify what's important to the patient

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Documentation

- Encourages completion of end of life care plan through ward based teaching
- TEP/DNAR

Training

Short ward based sessions that address core issues
 Extended training sessions offered via training needs analysis

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- Wedding boxes
 - Comfort bags
- Belongings bags



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Improving environments for those approaching
 end of life

Guest beds for all wards

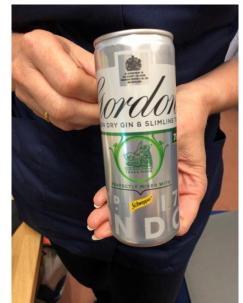
 Financial support from League of Friends, Trusts Charity & Macmillan

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Rainbow Days - adding colour to someone's day







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Our challenges

Time constraints on team
Rolling out change in the acute setting
Releasing staff for study sessions

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Our lessons learnt

- Working alongside staff in the clinical areas is effective and supportive
- Recognising the challenges in implementing change in clinical areas – staff shortages
- Take the education to the staff ` tea and cake sessions '

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Staff Feedback

"Has really enabled me to provide better support to patients/relatives, fantastic idea"

"Great idea to have dedicated side rooms for end of life care, a dream "

"This is what really matters"

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Relative Feedback

"It enabled us to spend precious time with our Mum and be with her day and night Thank you "

"We cannot thank you all enough for the care that my husband Keith received, also for the care taken of us as a family. We all felt that all the staff were there for us and genuinely felt that we could ask anything. It was all very much appreciated"

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Sustainability

- Twelve month project roll out post funded by Macmillan to roll out scheme by December 2019
- Linked to Trusts Ward Accreditation Scheme
- Embedded into End of Life Care Plan
- Mandatory training
- Financial support from Charitable Funds, Macmillan and League of Friends
- Dying Matters Week
- Data collection

'Butterfly Scheme' committed to the de ence in end o

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MACMILLAN CANCER SUPPORT

Care + Compassion Inspiration + Innovation Working Together Pride + Achievement Trust + Respect

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Thank you for listening