

# A FILM FOR PATIENTS MADE BY PATIENTS

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## Getting To Know Us

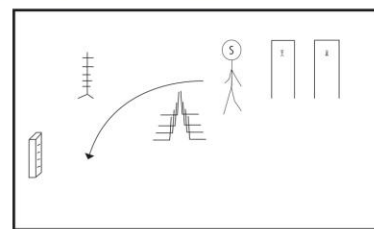
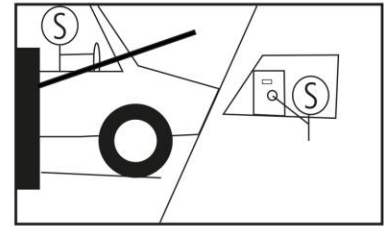
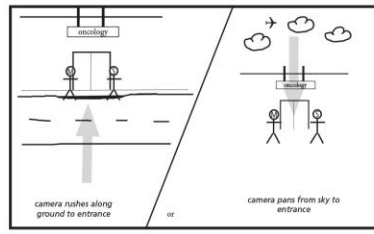
A guide to cancer services outpatient departments  
within our Trust



# PATIENT PARTNERSHIP AT BHRUT

- Patients **working together** with staff improving patient experience
- **Same vision, same aim**; outstanding care for patients
- **Cultural shift** from “doing to” patients, to “working with” patients
- **Talking with and listening to** patients, families, carers
- Assisting, reviewing and co-designing services; **supporting** Trust
- **Inclusion** on corporate, divisional and service level groups
- **Accountability** through **Patient Partnership Council (PPC)**
- Proven record of accomplishments
- **Cheerleading** and **challenging** as part of Team BHRUT
- **Recognition** by staff to the **value** Patient Partners bring





# Film premiere



# WHAT PEOPLE HAVE SAID ABOUT OUR FILM

“ I just had the pleasure of watching this for the first time and I’m not ashamed to admit that by the end I had welled up. This is such a fantastic piece of work; it looks so professional but warm and welcoming at the same time. I can see that this film will be an invaluable resource for new patients ”

“ A truly fantastic piece of patient engagement ”

“ My impression is that it is a brilliant film. It gives a clear and friendly detailed picture of the whole process and what to expect when using the Oncology services at BHRUT. Although nurses explained everything in detail to me before I began my treatment, the film would have certainly helped me at the beginning of my journey. ”

“ Thank you for letting my little girl take part in an amazing service provided by the NHS ”



