

People at the Centre of Health and Care

‘What matters to you?’ day 2016

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Healthcare Improvement Scotland



What matters to you?



Our aim

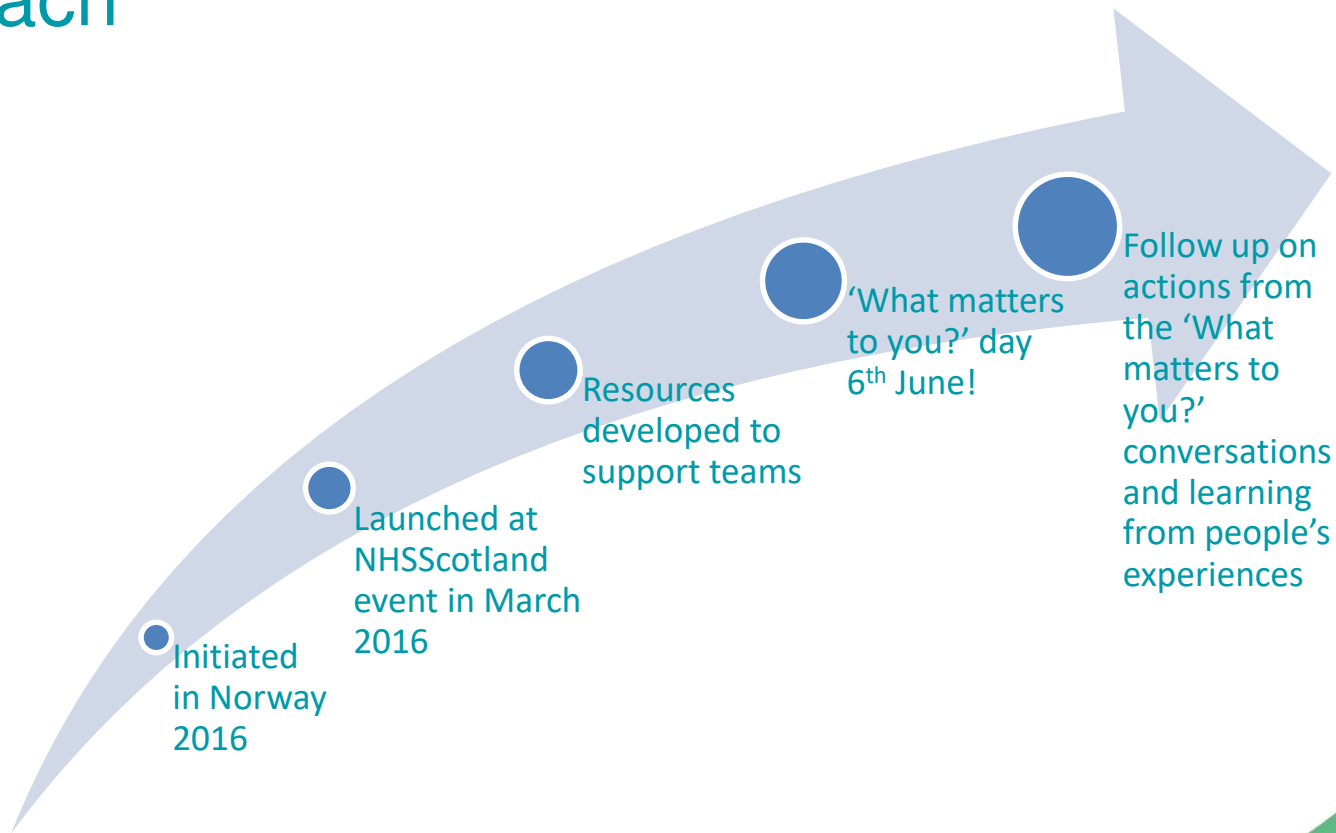




‘5 must do’s with me’ - elements of person-centred care

Element	Descriptor
What matters to you?	Your personal goals and the things that are important to you will be discussed and form the basis of your care and treatment.
Who matters to you?	
What information do you need?	
Nothing about me without me	
Personalised contact	

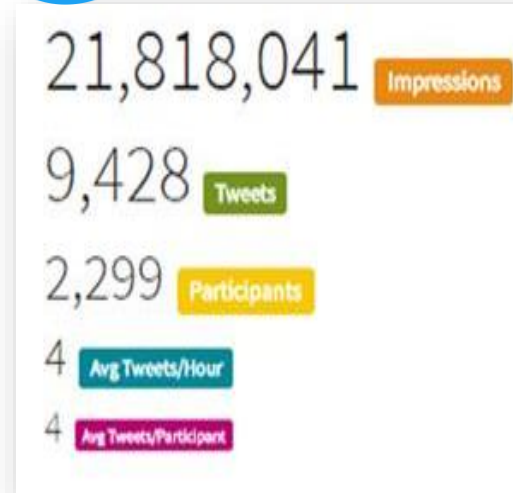
Approach



Communication



#WMTY16



Participation

What matters
to you?

Scotland	527
England	12
Wales	9
Northern Ireland	3
Republic of Ireland	9
Brazil	3
Australia	5
Canada	1
Denmark	1
Ghana	1
Kuwait	1
Netherlands	1
New Zealand	1
USA	1



What happened on the day?







#wmtty16 =Being with others, enjoying sunshine, outdoors, taking risks, learning new skills! with fab @UrbanRootsGLA



RETWEETS 13 LIKES 14



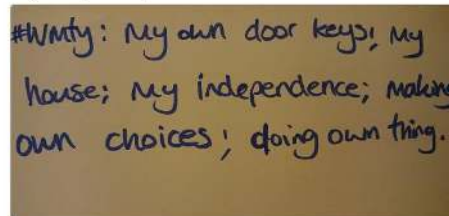
On every floor of Glasgow's Royal Children's Hospital. #WMTY16



RETWEETS 34 LIKES 54



#wmtty16 "my own house=making my own choices, doing my own thing. My door keys=my independence."



RETWEETS 7 LIKES 10



On #WMTY16, our staff visited wards to raise awareness with the aim of encouraging more meaningful conversations.



RETWEETS 15 LIKES 16



Our learning



#WMTY17

www.whatmatterstoyou.scot



Get in touch...



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