

Is this the end of pre-operative fasting as we know it?

Patient Experience Network Awards 21st March 2017

Shortlisted: Measuring, reporting, acting
FFT and patient insight improvement
Staff engagement/improving staff experience

Katie Hammond – Staff Nurse

@NUHThinkDrink





Historically Nil By

Mouth from Midnight

Actively sought patient feedback

Improve patient safety, outcomes, experience







Patient safety our priority



Innovative ways to embed culture change



Engage all staff, improved cohesion



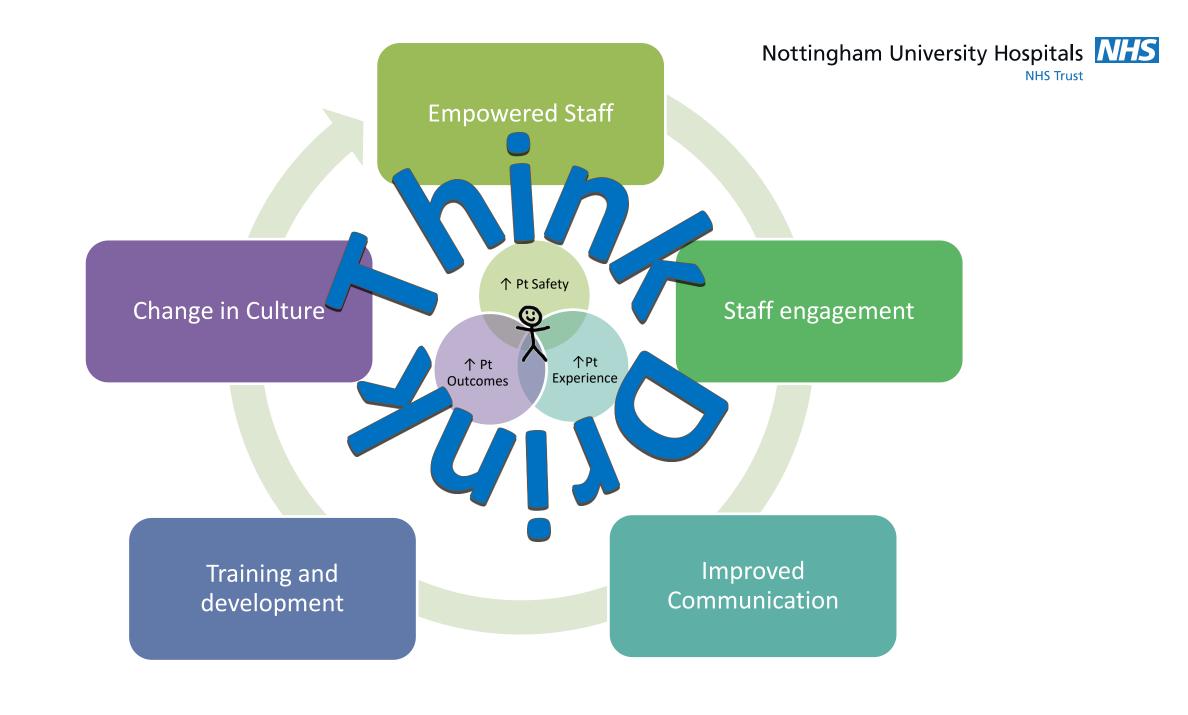


Innovators leading the way



feedback

Our aim reduce fasting times to 2 hours for all appropriate patients





Visualisation of what it means to our patients at NUH

