

Dementia Care, Ward 21

Margaret Davies, Matron for Dementia



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People with dementia feel confused and afraid.

Even close friends and relatives can seem like strangers to them.

In hospital they will feel anxious, apprehensive and frightened.

People with dementia feel this way all of the time: a hospital admission will exacerbate their fear.



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Our Dementia Strategy

- Care for people with dementia
- Compassionate workforce
- Competence
- Communicating appropriately and with kindness to the person and their carers/relatives
- Courage to be their voice and speak out when care may be compromised
- Commitment to remain focused on all of the 6Cs of dementia care always.

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Our achievements:

- **Find, Assess, Investigate, Refer (FAIR) consistently above 95%**
- **Individualised care planning- dementia care bundle consistently overall 85%**
- **Dementia focused values and behaviours (training)**

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We believe all staff should be dementia champions; all staff on Ward 21 have received dementia training

Testimonies from two carers recently have stated:

“I have filled this form in on behalf of my husband who has Alzheimer's disease. He is only able to answer some of the questions. Having spent many hours in ward 21, he has received excellent attention and the staff have been very kind to me also. Thank you”.

“I felt that the staff on Ward 21 had infinite care and patience with their charges. They had "the patience of job" especially with patients with degrees of dementia, they remained cool and very professional under the most trying of circumstances and did a wonderful job, they have my complete admiration”.



“The team is truly proud to have this recognition. It is our privilege and our pleasure to be able to care for people living with dementia and their carers.”