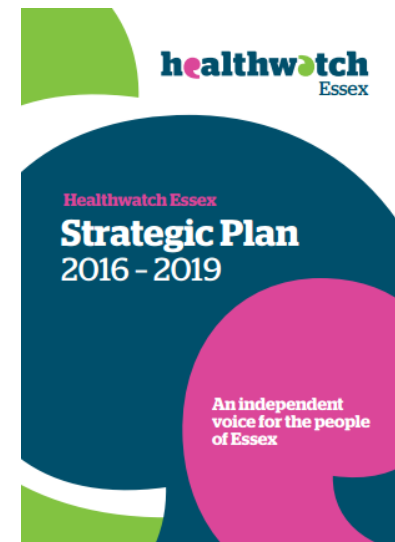


healthwatch
Essex



An independent voice for the people of Essex, helping to shape and improve local health and social care services

- Focus on voice and lived experience
- Address grass-roots concerns and commissioner/provider priorities



Duties and powers under the Health and Social Care Act, 2012



- Promote and support the **involvement of people** in the commissioning, provision and scrutiny of local care services
- Obtaining the views of people about their **needs** for, and their **experiences** of, local care services
- Make reports and recommendations about how local care services could or ought to be **improved**, to persons responsible for commissioning, providing, managing or scrutinising local care services
- Provide **information** and **signposting** about access to local care services and about choices that may be made with respect to aspects of those services



Introducing...

Dr. David Sollis
Engagement Manager,
Healthwatch Essex



Healthwatch Essex Sofa Films



Healthwatch Essex Learning Disabilities Ambassadors

“Through innovative and creative engagement, Healthwatch Essex has successfully demonstrated a meaningful impact into the lives of people with learning disabilities.”

Royal Society for Public Health



Healthwatch Engagement with young people in Essex



**"It seemed to take forever
for anyone to take me
seriously or help me."**

Ryan,
SWEET!report participant

"Healthwatch Essex has helped immeasurably in capturing our local residents' lived experiences. The SWEET! Report is an example of a project that helps us to see matters through the eyes of young people who are difficult to reach, such as young ex-offenders, those living in foster care and migrant communities. We're grateful for the support and insight Healthwatch Essex provides to help us in our role as health commissioners."

Dr Kashif Siddiqui,
Chair of Castle Point & Rochford CCG



Healthwatch Essex YEAH!



“When redesigning the mental health and emotional wellbeing service for children and young people in Southend, Essex and Thurrock, we relied heavily on the feedback gathered by Healthwatch Essex in the excellent YEAH! project. We’re committed to working alongside Healthwatch Essex and to seeing improvements to children’s mental health across the county.”

Barbara Herts, Director for Commissioning
Mental Health, Essex County Council



Healthwatch Essex Mental Health 555 Report



“We found the Healthwatch Essex ‘555’ report, which captured the experiences of people with mental health needs in Essex, to be helpful in informing our review of mental health crises care in the north of the county. It gave us a great insight into the views of people who use services.”
Care Quality Commission



Healthwatch Essex Ambassadors



Healthwatch Essex Chatterbox Cab



“The cab is a wonderful innovation that created a great way of involving people in health and social care. It has versatility whilst also providing a ‘private’ space so people can feel comfortable to share their true views.”

Nicola Armstrong, Nurse Consultant
North Essex Partnership



Healthwatch Harriet



PR WEEK PRWEEK REGIONS US : UK : ASIA

County Hall, L
27-28 April

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'Explain it to a 10-year-old' - how to communicate complex changes in healthcare

February 22, 2017 by Jonathan Owen, 1 comment

NHS comms chiefs have praised a pioneering approach to communicating complex messages, with a 10-year-old girl chosen to grill health bosses about Sustainability and Transformation Plans (STPs).

News Analysis



“Hearing is the key. So if you’re asking people what they think, even if it’s boring and they’re going on, if you’re asked you must listen!”

Ann, Carer - Essex

healthwatch
Essex

