



keeping our patients hydrated

Is this the end of pre-operative fasting as we know it ?

Patient Experience Network Awards 21st March 2017

Shortlisted: Measuring, reporting, acting

FFT and patient insight improvement

Staff engagement/improving staff experience

Katie Hammond – Staff Nurse

@NUHThinkDrink

Patient Focused



Historically Nil By
Mouth from
Midnight



Actively sought
patient
feedback



Improve patient
safety, outcomes,
experience

Passionate



Patient safety our
priority



Innovative ways
to embed
culture change



Engage all staff,
improved cohesion

Proud



Innovators
leading the way



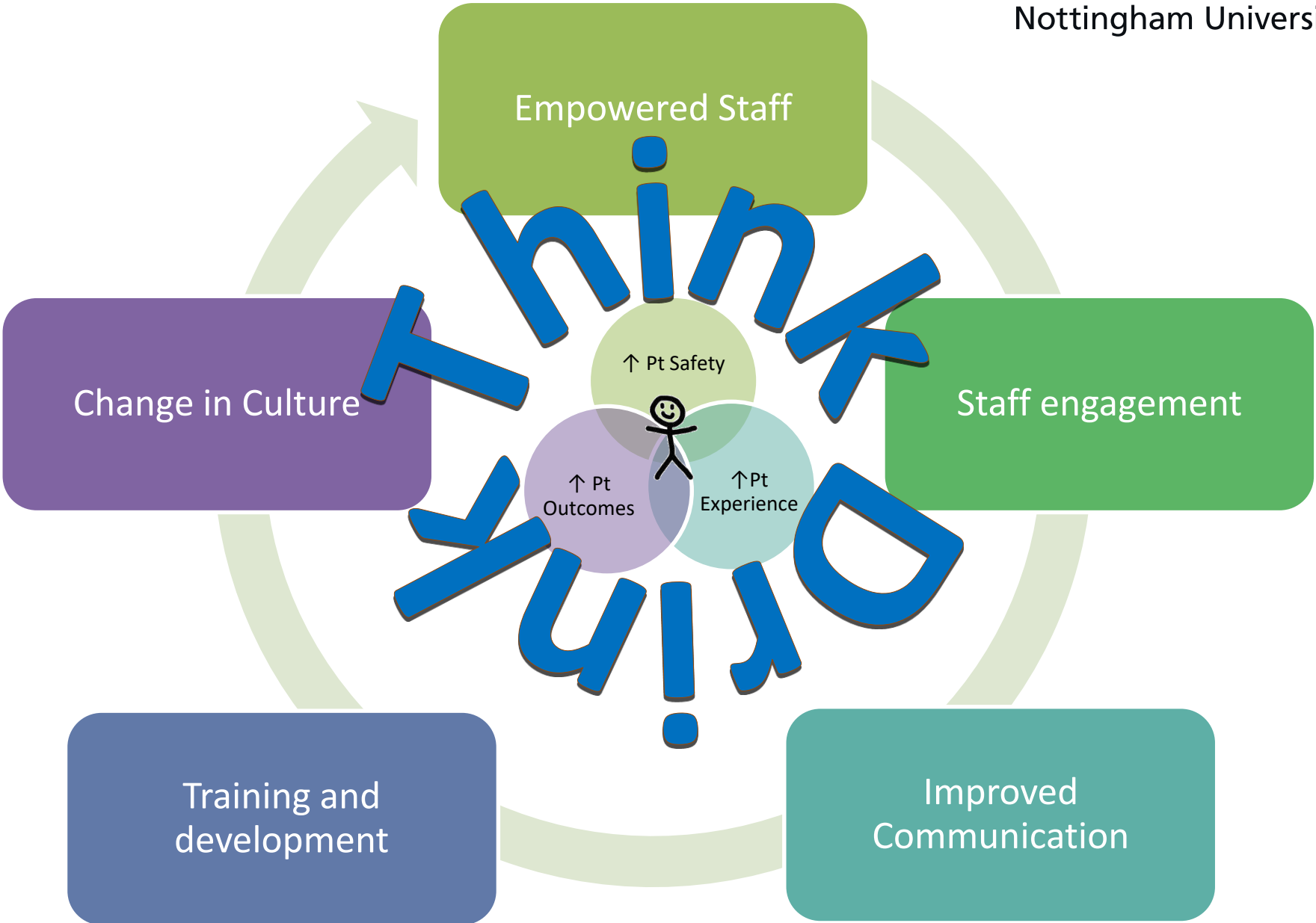
Improved audit
data and
feedback



Our aim reduce
fasting times to 2
hours for all
appropriate
patients



thin
drink



Visualisation of what it means to our patients at NUH

