



ADDENBROOKE'S HOSPITAL CANCER PATIENT PARTNERSHIP GROUP (CPPG)

ENGAGING & CHAMPIONING THE PUBLIC

HANNAH BELLEW (CPPG PATIENT CO-CHAIR)

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ELAINE CHAPMAN (LEAD CANCER NURSE & CPPG STAFF CO-CHAIR)

Brick-by-Brick: Building Sustainable Patient Involvement and Co-Production

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Raising the Roof Projects, reflection and improvements

Building the Walls Normalising patient involvement, embedding co-production

Establishing the Foundation Core members, resources and support

Establishing the Foundation: Lead Cancer Nurse and five patients started the CPPG



Recognised need for patient involvement to provide outstanding care

Identified need for resources to facilitate patient involvement & co-production

Created and recruited to a Co-Production Lead post as a Linchpin between patients, staff & partners

Received continuous and essential support from Senior Management

Building the Walls: Normalising patient involvement, embedding co-production

Patient and staff CPPG members worked with Co-Production Lead to:

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Create patient and staff co-chairs

Restructure the group with flexible two tier membership

Foster a shift in culture via staff training and video

Attend regular meetings with Senior Management

Create ongoing patient representation at strategic boards and meetings

Grow membership from 10 to 55+ members



Raising the Roof: Projects, reflection and improvements

Patient Information

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Reviewing, improving and creating written information with patients and staff

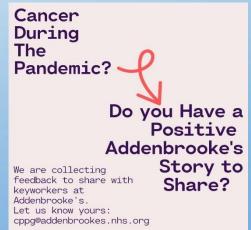
Patient Communication

- Please write to me ٠
- #CallMe patient's ٠ preferred name
- Rapid Covid response ٠
- **Oncology Outpatients** ٠ refurbishment

Environment & Patient Flow

New Cambridge Cancer ٠ **Research Hospital**





home during the pandemic, using our experience as Cancer patients to work with clinicians and make things bet

Make the **Future Better** for Cancer **Patients**

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Co-Production in Action: Cancer Services

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Addenbrooke's Covid Response

The Roof: Covid Response
Cancer Covid Survey – 740
responses and focus groups on how
to deliver services in future
Reviewing, improving and creating written
information for patients and clinicians re: changes
to services

The Walls: Staff support and patient involvement in Senior Team meetings meant a <u>quick turnaround</u> for co-production projects and patient-led feedback

The Foundation: By core group members, supportive clinicians and senior staff working together, services and patients could rapidly identify and adapt to changing priorities

Our Co-production House

Strong and sustainable patient involvement

Patients & Families

Staff (Senior Team,

Clinicians, Ops

Managers)

Co-Production Lead

Partners (Macmillan, Cancer Alliance, GPs, Commissioners, Local Trusts

Resources and senior management support

Keeping the House Standing – Ensuring future

success

Successful co-production projects lead to longterm sustainability



Active patient membership

Staff induction & training

Working with partner organisations Facilitation by Co-Production Lead

Patients as partners on strategic boards

Continuous promotion and recruitment -Patients' Voice newsletter, staff briefings, social media

Continuous resource and senior management support

Keeping the House Standing

Our Co-Production Video



Cambridge University Hospitals

THANK YOU! CPPG@ADDENBROOKES.NHS.UK



