



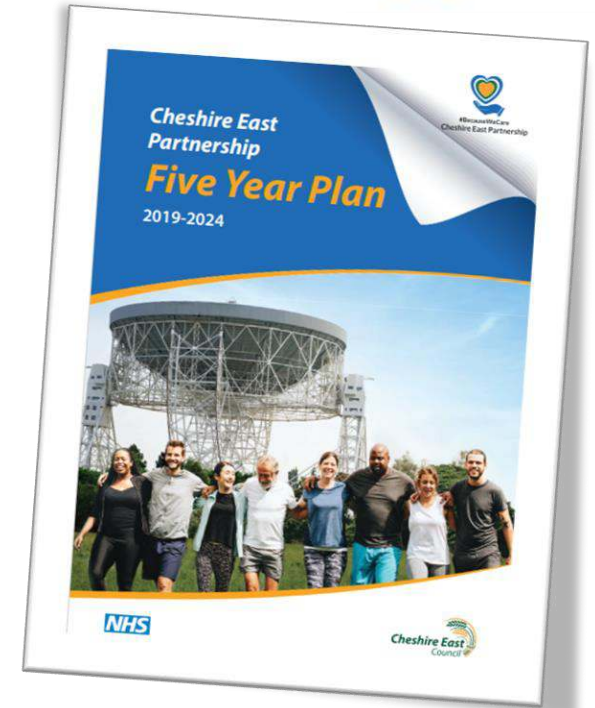
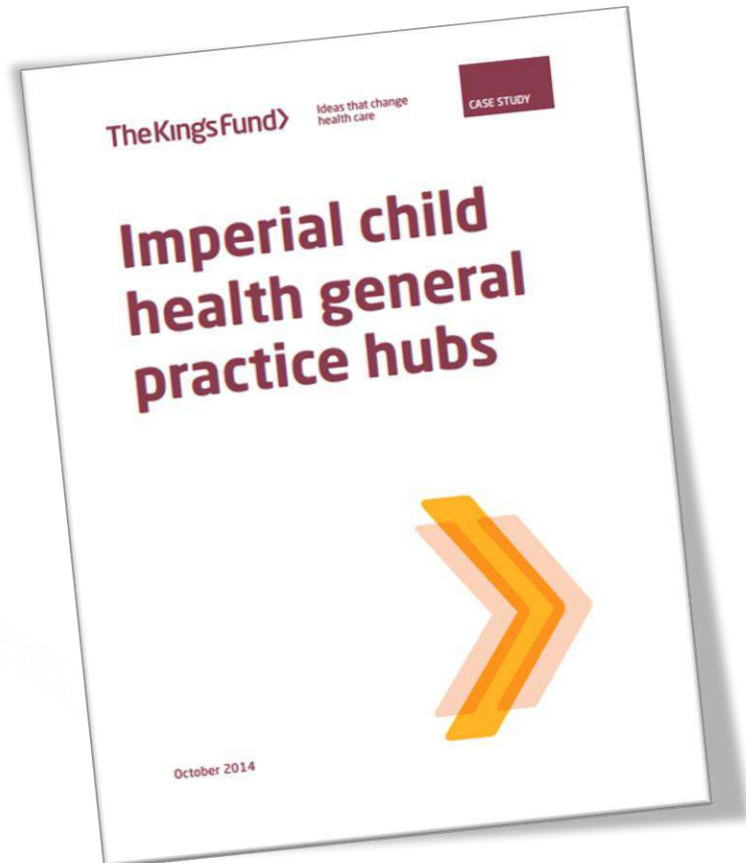
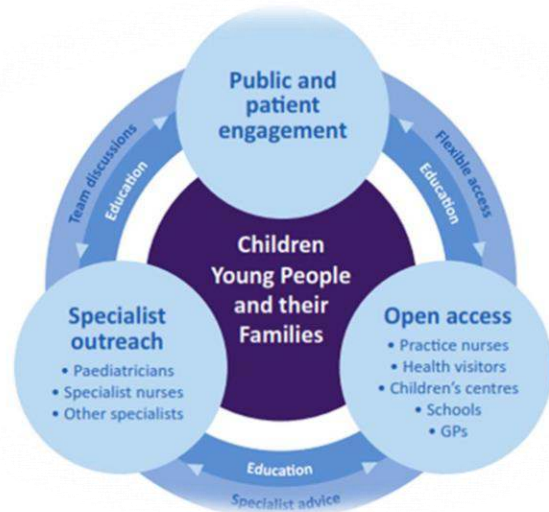
Child Health Hubs

At Cheshire East Integrated Care Partnership

Category: Integration and Continuity of Care

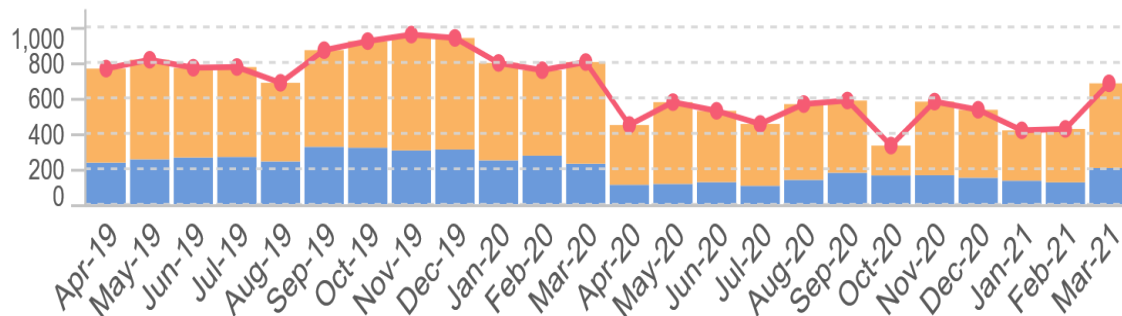
Presented by: Mathew Southall & Mandip Sohan, CEICP

Origins of our project



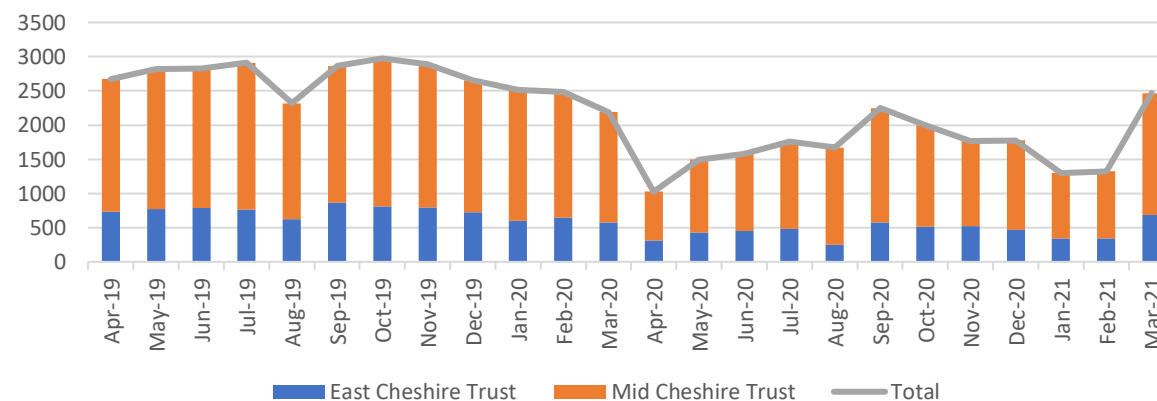
What did the data show?

Emergency Admission Activity Trend by Month



Clear from data presentation that pre-COVID, there was a significant number of children and young people that attended A&E – a large proportion of which could have been managed in community settings

A&E attendance activity trend by month for 0-19 years





Number of First Paediatric Outpatient Appointment for 0-19 years old- 2019-2021 East Cheshire Trust



Number of First Paediatric Outpatient Appointments for 0-19 years old- 2019-2021 Mid-Cheshire Trust



What did we set out to achieve?



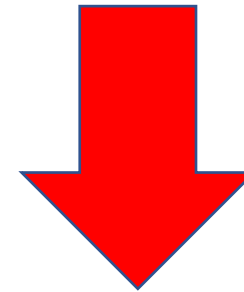
Whole system
approach to
Children's Health

Deliver care closer
to home



Right care in
the right place

New service for
new needs



Reduce ED attendances
Reduce Emergency admissions
Reduce general paediatric referrals

Child Health Hub Year One

2020
Aim: Develop two child health hubs, one in Crewe and one in Macclesfield

May 20
Partnership working between local authority and health economy

Sep 20
Joint MDT between primary and secondary care established in East Cheshire

Nov 20
Prolonged Jaundice clinic established at Monks Coppenhall CC

Feb 21
Unsettled Infant clinic due to go live 09/02 at Monks Coppenhall CC

2020
2021

Apr 20
Establish a project group with key stakeholders

Aug 20
136 responses to service user survey

Oct 20
Presentation to Cheshire East Integrated Care Partnership Board

Jan 21
Drop in paediatric blood clinic commenced at Broken Cross CC

Mar 21
ASD market stall event to be held at Broken Cross CC

What have we achieved?

Workstream	Achievement	Data
Prolonged Jaundice Clinic	Successfully moved Prolonged Jaundice clinic from acute location to a Children's Centre	73 babies seen (5/11/20-09/08/21)
Unsettled Infant Clinic	Successfully established Unsettled Infant clinic in a Children's Centre	67 infants seen (09/02/21-11/08/21)
Drop-In Blood Clinic	Successfully established a drop-in blood clinic for CYP aged 3 years and above	220 CYP have attended the service (08/01/21-06/08/21)
Retrospective MDT	Successfully trailed a retrospective MDT with 1 care community over seven months	52 retrospective cases discussed (September 20-Mar 21)



2 Child Health Hubs
established in
Children's centres in
Crewe and
Macclesfield

What do our parents and clinicians think?



Takes away
the
anxiousness

"What a fantastic service, I can't believe how easy it has been to arrange this appointment and how quickly the child will be seen"

Not having to wait for appointment. Very friendly

Felt really well looked after. Very professional staff, thank you

Made to feel
welcome
Comfy and
friendly staff

Speed, friendly,
relaxed
environment for
children

No allocated time
to attend so the
flexibility helps.

Better parking. More
relaxed atmosphere,
less rushed. Helpful and
patient staff

Everything was
perfect

Daughter liked it, made
her feel relaxed. Nice
atmosphere, not like a
hospital.

What have been our key challenges?



Challenge	Solution
Covid 19 - managing pressures in all areas whilst managing project progress	Enhanced virtual offer, MS Teams meetings, focus on opportunities
Estate – Where would we be based?!	Based in Children’s centres – liaison with Local Authority – SLAs
IT – Logistics of EMIS, IT usage in remote sites	Sourced laptops for APNPs, EMIS access for acute staff in community settings
Project Scope – Broad areas of focus	Allow clinicians to lead to develop areas of focus – they know the areas to enhance!
Funding Time – Clinical lead backfill	Factored into Bid template for Years 1&2
Equity of Service – 2 NHS Trusts / Community services to manage	Eventual recognition that we may need to pilot different things in the 2 areas
Workforce	Stakeholder engagement through workstreams, project groups, meetings outside of meetings!
Engagement – maintaining throughout evolution of project	Spread our reach wide – used contacts ++ to ensure project kept evolving

Where are we looking to progress for Year 2 and beyond?



Workstream	Aims
Maternity wellbeing programme	Establish a multi-agency programme available to women who are low-moderate risk of PNMH issues.
Respiratory	Universal Asthma training established Follow up for Asthma discharges from acute settings
Development of the APNP Role	Trial APNP in GP OOH Inreach / Outreach model APNP funding and implementation in ECT
Constipation Education Programme	Establish a constipation education programme aimed at A&E team and GPs
Obesity	Establish a hub and spoke secondary care model for healthy weight management in children
Joint MDT Meetings	Established MDT meetings in East that become BAU. Feedback findings to implement across footprint
Advice and Guidance Service	Established across service in line with NHSE
Unsettled Infant Clinic in East Cheshire	Replicate offer from Mid into East locality
Service User engagement	Further service user survey re Year 2 developments
Implementation of SEND Agenda	ASD Marketstall events across footprint

Child Health Hub Year Two

May 2021

APNP supported discharge process implemented for children with viral wheeze / asthma in South Cheshire



