

# Patient Experience Network National Awards: Staff Engagement and Improving Staff Experience

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**Dr Jane Hutton**

Consultant Clinical Psychologist and Professional Lead for Clinical Health Psychology

**Karen Mattson**

Head of Organisational Development

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# Content of presentation

## Welcome

- Dr Jane Hutton
- Karen Mattson

## Video 1 – contributions from clinical psychologists:

- Róisín Cunningham
- Victoria Molyneaux
- David Goss
- Sample Testimonials

## Video 2 – Staff Helper conversation

- Chloe Hird – Occupational Health (Trainee Associate Psychological Practitioner)
- Vicky Edwards – Organisational Development

## Q & A



# Staff psychology support

- Video p



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## Sample of testimonials for staff psychology support

"[Psychologist] was amazing and really listened and understood what I was experiencing. I cannot rate her highly enough helped me through one of the most scary experiences of my life."

"[Psychologist] was lovely and reassured me that I was grieving in a normal and natural way."

"[Psychologist] could offer strategies to help me cope at the moment whilst understanding what was realistic under the current circumstances."

"I honestly appreciated how she coupled her professionalism with warmth and obvious care to help me be more accepting of myself and the immense challenges."

# Staff helpers in conversation

- Video pres



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# Any Questions Please?

Dr Jane Hutton  
Karen Mattson



# Thank you

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