



ADDENBROOKE'S HOSPITAL CANCER PATIENT PARTNERSHIP GROUP (CPPG)

STRENGTHENING THE FOUNDATION

HANNAH BELLEW (CPPG PATIENT CO-CHAIR)

LENJA BELL (MACMILLAN CO-PRODUCTION LEAD)

ELAINE CHAPMAN (LEAD CANCER NURSE & CPPG STAFF CO-CHAIR)

Brick-by-Brick: Building Sustainable Patient Involvement and Co-Production

Raising the Roof
Projects, reflection
and improvements

Building the Walls

Normalising patient involvement, embedding co-production

Establishing the Foundation

Core members, resources and support

1 Establishing the Foundation: Lead Cancer Nurse and five patients started the CPPG



Recognised need for patient involvement to provide outstanding care

Identified need for resources to facilitate patient involvement & co-production

Created and recruited to a Co-Production Lead post as a Linchpin between patients, staff & partners



Received continuous and essential support from Senior Management

Building the Walls: Normalising patient involvement, embedding co-production

Patient and staff CPPG members worked with Co-Production Lead to:

Restructure the group with flexible two tier membership

Create patient and staff co-chairs

Foster a shift in culture via staff training and video

Attend regular meetings with Senior Management

Create ongoing patient representation at strategic boards and meetings

Grow membership from 10 to 55+ members



Raising the Roof: Projects, reflection and improvements

Patient Information

Reviewing, improving and creating written information with patients and staff

Patient Communication

- Please write to me
- #CallMe patient's preferred name
- Rapid Covid response

Environment & Patient Flow

 Oncology Outpatients refurbishment

Let us know yours: cppg@addenbrookes.nhs.org

New Cambridge Cancer
 Research Hospital







Co-Production in Action: Cancer Services

Addenbrooke's Covid Response

The Roof: Covid Response

- Cancer Covid Survey 740
 responses and focus groups on how
 to deliver services in future
- Reviewing, improving and creating written information for patients and clinicians re: changes to services

- The Walls: Staff support and patient involvement in Senior Team meetings meant a <u>quick turnaround</u> for co-production projects and patient-led feedback
- **The Foundation:** By core group members, supportive clinicians and senior staff working together, services and patients could rapidly identify and adapt to changing priorities

Our Co-production House

Strong and sustainable patient involvement

Patients & Families



Co-Production Lead

Staff (Senior Team, Clinicians, Ops Managers)

Partners (Macmillan, Cancer Alliance, GPs, Commissioners, Local Trusts



Resources and senior management support

Keeping the House Standing – Ensuring future success

Successful co-production projects lead to long-term sustainability



Staff induction &

training

Working with partner organisations

Active patient membership

Facilitation by Co-Production Lead

Patients as partners on strategic boards

Continuous
promotion and
recruitment Patients' Voice
newsletter, staff
briefings, social
media

Continuous resource and senior management support

Keeping the House Standing

Our Co-Production Video

https://vimeo.com/395135251



THANK YOU!

CPPG@ADDENBROOKES.NHS.UK



