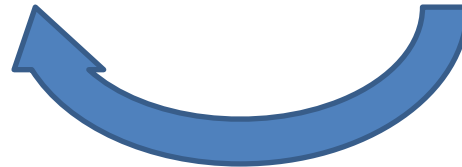
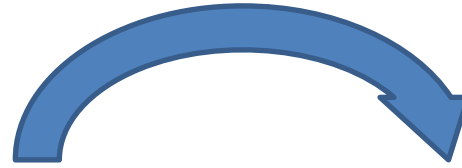


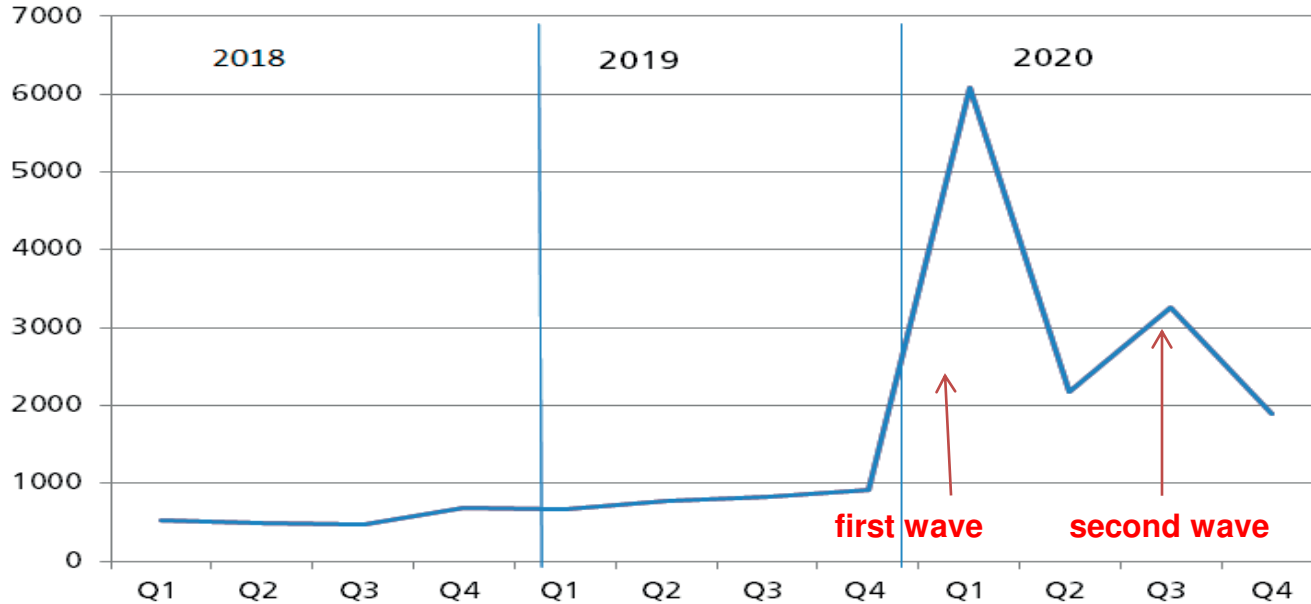
How the PALS and Volunteer Services Team became the Support Hub and rose to the challenges during the Covid period.

3rd April 2020 – the world changed





number of calls to The Support Hub





Gloucestershire Hospitals
NHS Foundation Trust



I don't know
what
happened

Where is
my
husband

Is he
OK?

I am
worried

What
ward?

I cant get
through to the
ward

Can I
visit

Is she
OK?

Can I bring
some clothes in
for my wife

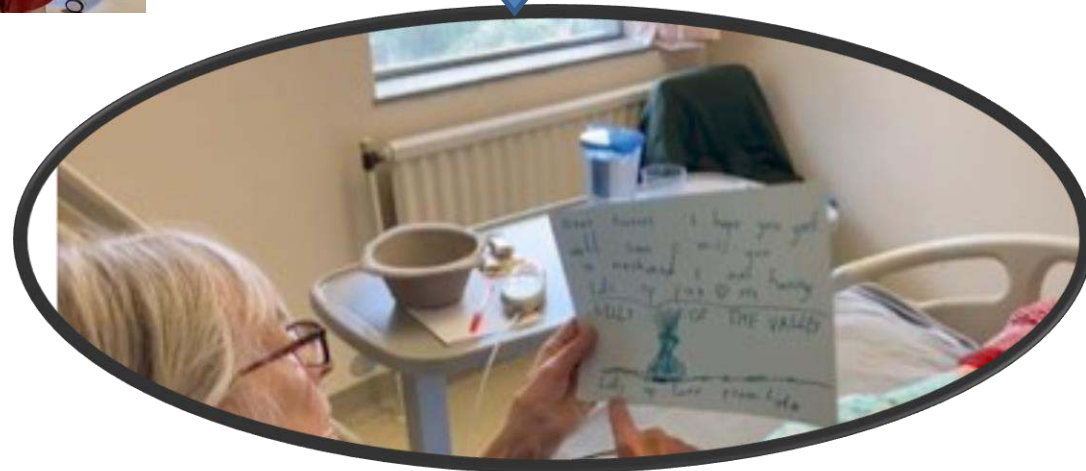
Can I
speak to
my Dad?

Is he
OK?



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Get Well
Soon!



NHS
Gloucestershire Hospitals
Trust



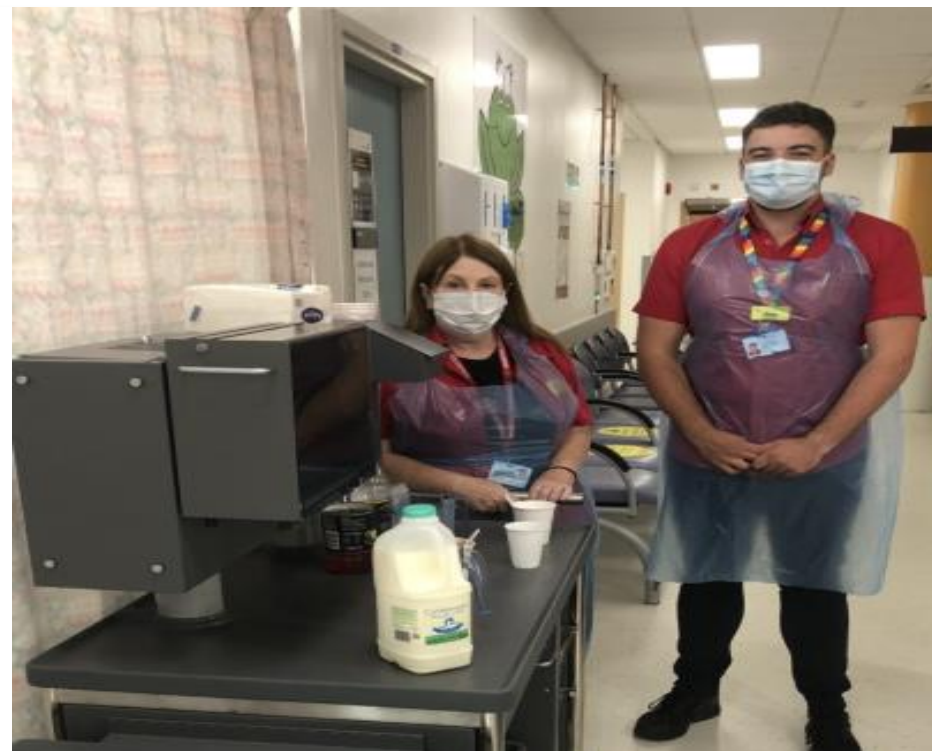
What matters to you?





www.GSMarena.com

Our Volunteers



Gloucestershire Covid-19 Vaccination Hub

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Patient Belongings Drop- of & Delivery Service

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Adapted style Long Service Awards for Volunteers - 2020



Our Super Hero

Helen Harris





6800

**Calls to
support
line**

15 x staff members
100 x volunteers

One aim – to help lower the anxieties felt by patients and relatives during tough covid measures

1100

**Letters
to
patients**

Thank you

If you would like any further information, please contact us:

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