




Public Health
Agency



The Golden Thread

- Engaging and Championing the Public

-Listening to Sign Language Users to improve access to sharing experience



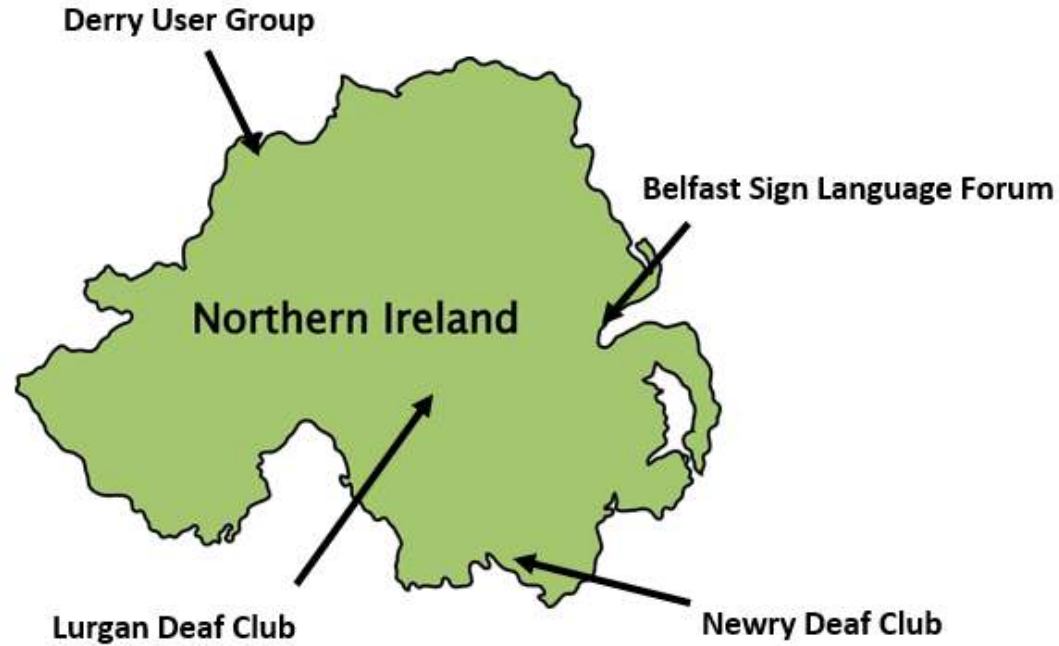
“... Lucie weaves her golden thread through people’s lives, she binds them into a better destiny, a tightly knit community of family and close friends...”

-Charles Dickens ‘A Tale of Two Cities’



Our Project:

“Listening to Sign Language Users to improve access to sharing experience”



<https://vimeo.com/819470342>

Video of story in ISL

This is a translation by an ISL translator



AIM

To develop a mechanism for people to share their experience of HSCNI in Sign Language and receive a response in sign language

DESIGN

Identify what matter most to a sign language use
Explore the functionality available, opportunities, gaps in the resourcing

TEST

Pilot the process, value the feedback,
reconsider the process

REDESIGN

Return to the process, explore the learning and redesign

Underpinning approach at every stage



REVIEW

Review any final changes with key stakeholders – this includes testing

PROMOTION

Co Design the promotion material to ensure effectiveness of the messaging

SHARE

Look for every opportunity across all the stakeholders to share the new process. Show case the process as best practice

STAY
CONNECTED

Keep everyone engaged in the cycle of learning



Invite you to connect with us:-



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