



Improvements to new patient SACT (systemic anti-cancer therapy) information

Improvements to SACT information

Imagine, right now – You've just been told you have cancer.

How does this make you feel?
What do you think about?

You're going to need chemotherapy.
What does this mean?

SACT: Any drug treatment used to control or treat cancer. The drug treatment types may include chemotherapy, immunotherapy, targeted therapy, hormonal therapy or a combination of these

Rationale and Context

- Frightening experience
- Anxieties and insecurities
- Processing the diagnosis
- Simultaneously thinking about “next steps”
- Lots of information



Planning & Delivery

Teamwork

- Early Patient Rep Engagement
- Designated Project Support Officer
- Project Team Created:
 - Receptionists, Nurses, Pharmacists, Consultants, Digital Services
- Scripted by Lead Chemotherapy Nurse
- Funded by Nottingham Hospitals Charity



Impact and Results Achieved

- Frightening experience
- Reduced Anxieties
- Anxieties and insecurities
- Provides helpful information bout SACT
- Processing the diagnosis
- Introduction to the environment and staff
- Simultaneously thinking about “next steps”
- Allow patient and family to consider holistic nee
- Lots of information



Future Success/Sustainability

- Still very new – only available for a few months
- Tailoring NPIs to meet Holistic Needs
- Increased capacity
- Reduction in leaflets
- Option for subtitles, including multi-language
- Opportunity to expand – Sherwood Forest NHSFT, Haematology Pathway and more....

Key Learning

- Teamwork
- Enthusiasm and commitment
- Communication
- Knock-on effect of increased capacity
- Positive impact on environment
- Positive impact on patients and family members

Thank You for listening....

