

Patient
Experience
Week
2024

Certificate of Appreciation

#PEW2024
#PXWeek
#PatExp

This is to recognise...

For their work to improve
the Patient Experience

Thank you

Signed:



Fast access to
reliable healthcare
advice



Effective
treatment
by trusted
professionals



Continuity of
care and smooth
transitions



Involvement and
support for family
and carers



Clear
information,
communication
and support for
self-care



Involvement in
decisions and
respect for
preferences



Emotional
support,
empathy and
respect



Attention to
physical and
environmental
needs