

Patient Experience Week 2024

#PEW2024
#PXWeek
#PatExp

This is to recognise...

.....
has helped improve the Patient Experience via...



Fast access to reliable
healthcare advice



Clear information,
communication and
support for self-care



Effective treatment
by trusted professionals



Involvement in
decisions and respect
for preferences



Continuity of care and
smooth transitions



Emotional support,
empathy and respect



Involvement and
support for family and
carers



Attention to physical
and environmental
needs

