

You said....We did

How we are responding to your feedback



You said....

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We did....

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Patient
Experience
Week
2024

The Picker Principles of Person Centred Care



Fast access to reliable healthcare advice



Effective treatment by trusted professionals



Continuity of care and smooth transitions



Involvement and support for family and carers



Clear information, communication and support for self-care



Involvement in decisions and respect for preferences



Emotional support, empathy and respect



Attention to physical and environmental needs

#PEW2024
#PXWeek
#PatExp

