

Macmillan Community Cancer Link Worker Service: Croydon, Merton and Wandsworth

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Macmillan Community Cancer Link Worker

Helping to improve your wellbeing and access
to local cancer support services.

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Meet the Team



Pip, Senior Macmillan Community Lead and Lydia, Health and Wellbeing Project Manager



Phoebe, Sam and Elaine, the Macmillan Community Cancer Link Workers

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About Enable

Enable is a charity, working in partnership with councils, charities and other organisations to deliver health, leisure and community services.

Our approach is inclusive and collaborative – we involve our partners and people in the community to help us identify needs and respond to them. We reinvest any profit from our activities into our programmes and services to make an even bigger difference.

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The Service

The Macmillan Community Cancer Link Worker Service (MCCLW) launched in Wandsworth in 2019

Delivered by Enable in partnership with Macmillan Cancer Support until 2022

The service supported over 250 people living with and beyond cancer and their family and friends.

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The Service

In April 2023, the service expanded significantly to cover 3 boroughs: Wandsworth, Merton and Croydon

The service has a particular focus on health inequalities

To date, the service has supported over **520 people** living with and beyond cancer and their family and friends

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The service

Social Prescribing:

Social prescribing is a key component of Universal Personalised Care. It is an approach that connects people to activities, groups, and services in their community to meet the practical, social and emotional needs that affect their health and wellbeing.

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The service

Social Prescribing:

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The MCCLW service is specialised Social Prescribing:

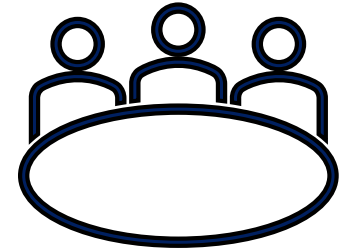
The Link Workers have specialist cancer knowledge and support. Through one-to-one appointments, the client is linked to services and support that can support their overall wellbeing.

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Personalised, Inclusive and Collaborative



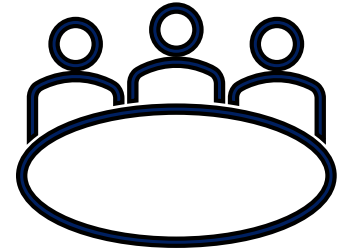
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Personalised

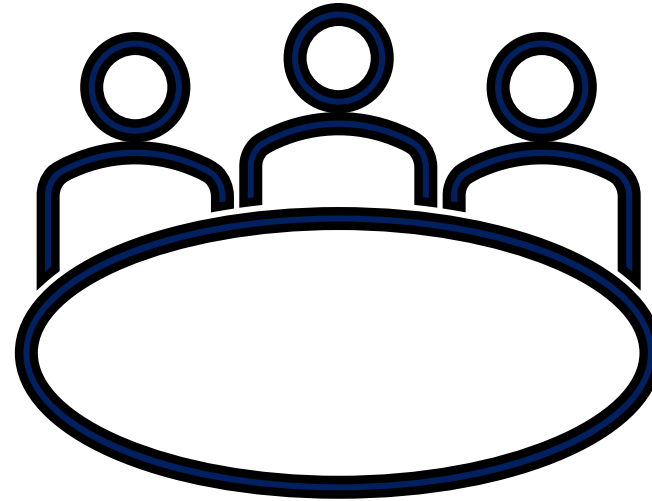


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Inclusive



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Collaborative



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Key Achievements

Over 700

Referrals and signposts
made to various
organisations and
services

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Key Achievements

Over 700

Referrals and signposts
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17%

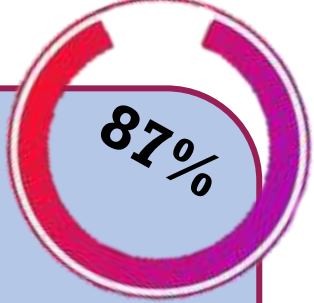
Reduction in GP
appointments for
socially focused
issues

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Key Achievements



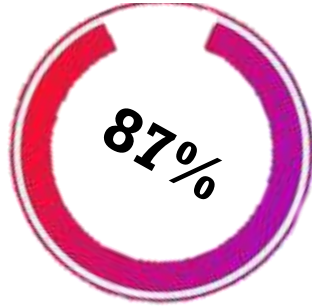
of clients reported a significant improvement in the severity of their self-identified concerns.

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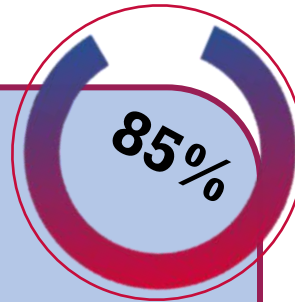
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Key Achievements



of clients reported a significant improvement in the severity of their self-identified concerns.



reported significant improvements in overall well-being.

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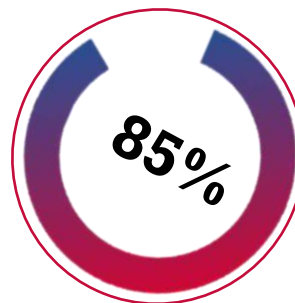
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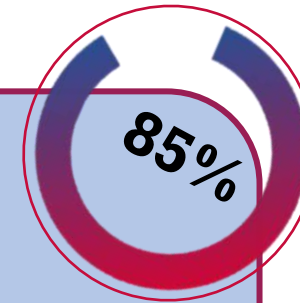
Key Achievements



of clients reported a significant improvement in the severity of their self-identified concerns.



reported significant improvements in overall well-being.



of healthcare professionals who referred patients to the service agreed it benefitted their patients.

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Client Quotes

"She [the MCCLW] listened to what I was hoping to access and gathered all the relevant information. Follow up calls and emails were very good. I felt listened to and fully supported."

"I feel more connected"

"I would recommend this service to anyone who has been through cancer and have so much gratitude for it."

"The service is good, it's great – it did more than I expected. You think it's just one thing and now I know you do this and that and much more."

"Emotional and practical support is brilliant. Even knowing about the Macmillan grant (although I myself don't qualify) is something I never 'would've known about."



Hemma, 47, from Croydon became a carer when her mother was diagnosed with uterine cancer.

"My mental health was failing, but I was helping hers"



She was referred to the service by her Social Prescriber.



"I'm on track now. Because it was focused on the cancer, it really helped me. Everybody was talking, but Sam listened."

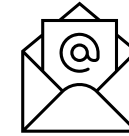
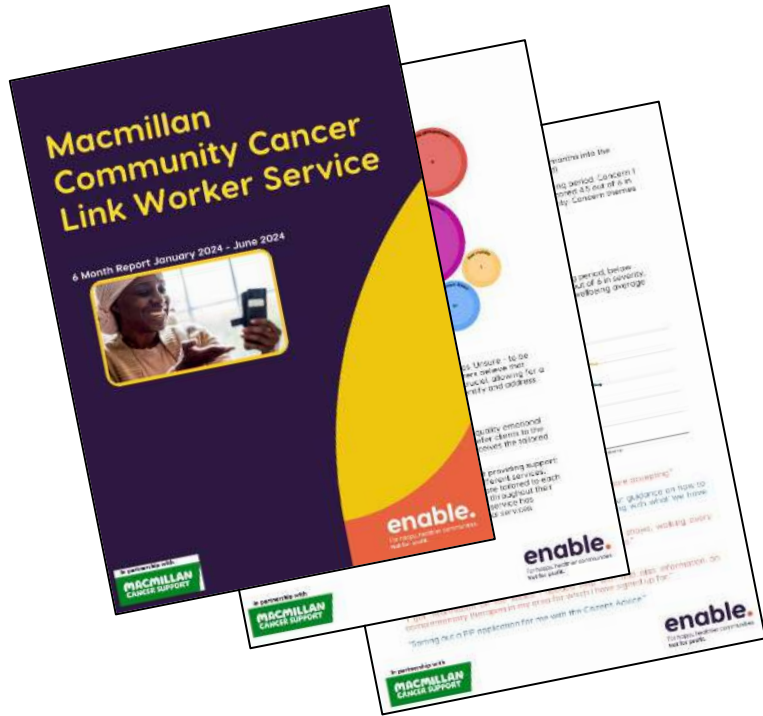
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Further information



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