

‘My Hospitals Know and Understand Me’

Our Experience of Care Strategy 2024 – 2029

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Our call to action

'My hospitals know and understand me'

**UHBW experience
of Care Strategy
2024-2029**



University Hospitals
Bristol and Weston
NHS Foundation Trust

We are
supportive
respectful
innovative
collaborative.
We are UHBW.



Inspected and rated

Good



Strengthening the foundation

'My Hospitals Know and Understand Me'
**UHBW Experience
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2024-2029**



My hospitals know and understand me

Our 5 year plan about putting our patients needs first
2024 - 2029

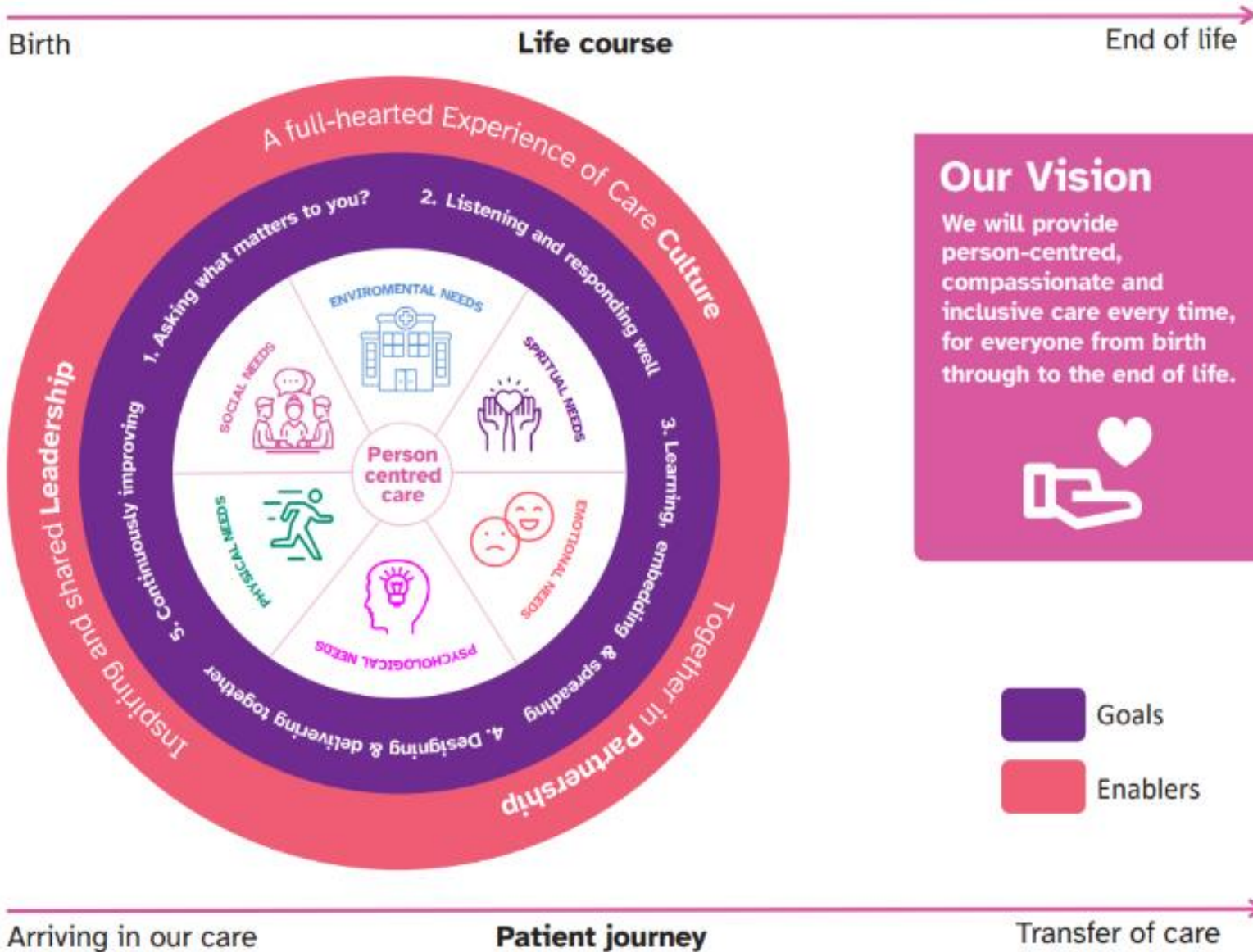


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Experience of Care strategy 2024 -2029



Our Vision

We will provide person-centred, compassionate and inclusive care every time, for everyone from birth through to the end of life.

Goals

Enablers

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What Matters To You?



Accessible, equitable and inclusive hospital services



UHBW Bristol Sites Learning Disability and Autism Service

We help people access the hospital by providing reasonable adjustments like:



To find out more or to request support please contact us on:

- ✉ learningdisabilities@uhbw.nhs.uk
- ✉ autismliaisonservice@uhbw.nhs.uk
- ☎ 0117 3421 707

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Charity partnership



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From design to delivery....



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