



Care Partners

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Care Partners

Who is a Care Partner?

A Care Partner is someone who cares, unpaid, for a friend or family member who due to illness, disability, a mental health problem or an addiction cannot cope without their support and as such will be welcomed to be with the patient at any time **and continues to provide an agreed level of care in partnership with staff whilst their friend or family member is in hospital.**

We recognise and value the support and expert knowledge that carers can give and also the positive impact that staff and carers working together can have on a patient's well-being.

Our Commitment to you... we will do our best to:

Recognise you as a carer and invite you to support the person you care for whilst in hospital as a Care Partner

Recognise you as a carer and support you to identify the level of care you wish to provide

Listen to and respect your views as a carer or Care Partner

Providing information that will help us to give the best experience of care to the person you care for, including any care passports

Speaking to staff if you would like to be involved as a Care Partner

Talking to us about any concerns you might have about the care and treatment being provided to the person you care for

Inform and involve you in agreed aspects of care of the person you care for

Signpost you to appropriate support services for carers

Support you to access appointments for your own health care needs when required

Respecting the privacy and dignity of other patients

Tell us if there is anything else we can do to support you in your role as a carer or Care Partner

Taking care of yourself. Your involvement is valued but not expected

Please help us by:

Launched during carers week 2023 following engagement with Barnsley Carer community groups and forums.

The Care Partner role has been implemented and embedded across all inpatient wards. Each ward has access to Care Partner packs and a support toolkit for identifying and supporting unpaid carers as care partners.

The initiative has gone from strength to strength. In Quarter one of 2024, there were almost 300 reported instances of care partner support.



What this means to Barnsley Carers

Service Adaptations

Care Partners

Maternity

Care Partner support following a caesarean section or in the early stages of labour.

Gynaecology

Care partner support when undergoing treatment for pregnancy loss.

Young Carers

Advocating for them as valued Care Partners within the hospital setting.

Young Carers

Phoebé's story

In loving memory



Passport for young carers

Carer details (child):

Name

Date of birth

Address

.....

School/college

Support worker/advocate/link

Emergency contact

Patient details (adult):

Name

Date of birth

Address

.....

Medical details including care and support needs

.....

Please insert specific details relevant to you and your family that Barnsley Hospital need to be aware of (e.g.) medication requirements or bespoke routine

Young carers are children and young people under 18, who take on physical, practical or emotional responsibilities at home because someone in their family is ill, has a disability, experiences mental health problems or has a problem linked to alcohol or drugs. Lots of young people want to help out and feel proud that they can offer support, but we know from talking to young carers that having extra responsibilities can be difficult and have an impact on their lives both at home and at school or college. This passport is designed to support young carers who have family members visiting or are an inpatient at Barnsley hospital. The passport is designed to prompt staff to provide support and care for young carers. For further support and information please contact the safeguarding team 01226 432092 bhnft.safeguardingteam@nhs.net

Young carer partnership agreement

(to be completed in joint partnership with young carer and family)

As the carer of (insert patient name)

It is agreed that (insert carer name)

- Can visit outside of normal visiting times
- Can provide assistance in washing and dressing (if appropriate)
- Can help with feeding (if appropriate) and is eligible for a meal provided by the canteen to be served with their relative
- Can be actively involved in team meeting discussions, and planning the discharge where appropriate, about the person they care for
- Provide support to the person they care for when having procedures/treatments in the hospital.
- Can stay with the person they care for during the day and/or night as required.

Ward checklist

	Date issued	Tick
Parking concession form (if applicable)		
Meal vouchers provided		
Z-bed requested (if applicable)		
Carer aware they can order food with ward hostess		
Carer ID card provided		
Care partner information leaflet provided		
Safeguarding team notified		
Name of advocate identified:		
Contact number:		



Useful contacts

Barnsley Hospital safeguarding team:

Telephone: 01226 432092
Ext: 2092/5432
Email: bhnft.safeguardingteam@nhs.net

Patient Experience and Engagement Team

Telephone: 01226 436302
Ext: 6302/4922
Email: bhnftpatientexperience@nhs.net

Barnardo's

Telephone: 01226 770619
Email: prioryfamilycentre@barnardos.org.uk
Website: www.barnardos.org.uk



Thank you to the young carers and families at Barnardo's for helping to develop this passport.

In loving memory



PROUD

to
care

NHS

Barnsley Hospital
NHS Foundation Trust

Thank you!

Any Questions?