

Certificate of Appreciation

This is to recognise...

For their work to improve the Patient Experience

Thank you

**Patient
Experience
Week
2025**

**#PEW2025
#PXWeek
#PatExp**

Signed:



Fast access to reliable
healthcare advice



Effective treatment
by trusted professionals



Continuity of care and
smooth transitions



Involvement and support
for family and carers



Clear information,
communication and
support for self-care



Involvement in decisions
and respect for
preferences



Emotional support,
empathy and respect



Attention to physical
and environmental needs