



# Picker Experience Network

Patient  
Experience  
Week  
2025

**WE** are taking part  
in **PATIENT  
EXPERIENCE  
WEEK 2025**

**WE** are the  
**PATIENT  
EXPERIENCE**

## The Picker Principles of Person Centred Care



Fast access  
to reliable  
healthcare  
advice



Effective  
treatment  
by trusted  
professionals



Continuity of  
care and smooth  
transitions



Involvement and  
support for  
family and carers



Clear  
information,  
communication  
and support for  
self-care



Involvement in  
decisions and  
respect for  
preferences



Emotional  
support,  
empathy and  
respect



Attention to  
physical and  
environmental  
needs

#PEW2025 | #PXWeek | #PatExp